HOSPITAL AUTHORITY OF ALBANY-DOUGHERTY COUNTY

MINUTES OF THE FEBRUARY 15, 2024 MEETING

(Open Session)

Attendees:

Authority Board Members: Sheri Barlow, Dr. John "Buck" Davis, Tommy Gregors, Dr. Jim Hotz, Dorothy Hubbard, Jackie Jenkins, Clinton Johnson, Glenn Singfield, Sr., and Joel Wright

Authority Legal Counsel: Tommy Coleman

Those Present on Behalf of Phoebe Putney Memorial Hospital, Inc.: Dawn Benson (PPHS General Counsel), Brian Church (PPHS CFO/CAO), Dr. Dianna Grant (PPHS CMO), Jane Gray (PPMH COO), Felicia Lewis (Board Coordinator), Dr. Estrellita Redmon (PPG President), Ben Roberts (PPHS Public Relations), Darrell Sabbs (PPHS Community Benefits), Scott Steiner (PPHS President & CEO)

Other Attendees:

Absent Authority Members:

Open Meeting and Establish a Quorum:

Chair Singfield called the meeting to order at 7:35am in the Willson Board Room at Phoebe Putney Memorial Hospital. Chair Singfield thanked all Members for their attendance and participation and he observed that a quorum was present. Mr. Scott Steiner introduced Dr. Estrellita Redmon as the new President of Phoebe Physician Group.

Oath of Office for New Authority Members / Disclosure Certificates:

Ms. Jenkins and Mr. Gregors were sworn in as new members of the Authority. A copy of the signed Oaths will be kept with these Minutes. Mr. Coleman asked each Authority member to complete a disclosure certificate.

Approval of the Agenda:

The proposed Agenda had been previously provided to the Authority Members and a motion to adopt the proposed Agenda for the meeting was made by Mr. Wright and seconded by Mr. Johnson. A copy of the Agenda as adopted is attached.

Election of Officers for 2024:

As contemplated in the Agenda, the Authority would need to elect a new slate of officers for the current year. Mr. Johnson made a motion to elect Mr. Singfield as Chair. Ms. Hubbard seconded the motion, which was approved by all Members in attendance with Mr. Singfield abstaining from the vote. Chair Singfield made a motion to elect Ms. Hubbard as Vice Chair. Dr. Hotz seconded the motion, which was approved by all Authority Members in attendance with Ms. Hubbard abstaining from the vote. Mr.

Johnson made a motion to elect Ms. Barlow as Secretary/Treasurer. Dr. Davis seconded the motion, which was approved by all Authority Members in attendance with Ms. Barlow abstaining from the vote.

Approval of the Minutes:

The proposed Minutes of the November 16, 2023 open session meeting of the Authority had likewise been provided to Members prior to this meeting and the same were considered for approval. Ms. Hubbard made a motion and Dr. Davis seconded the motion, to approve the Minutes as previously provided. The motion passed unanimously by vote of all Members.

HAADC Financial Update:

Mr. Church presented and reviewed an interim financial report for the Authority's current fiscal year through December 31, 2023. A copy of the Authority's Financial Statements as presented by Mr. Church is attached. Mr. Church also provided an update on recent rating agency meetings with Moody's and S&P.

Discussions, questions, and comments ensued.

Certified PPMH Audit for FYE 2023:

Mr. Church presented the Audited Financial Statements for Phoebe Putney Memorial Hospital for the year ending July 31, 2023 and the report also showed the 2022 financial statements for comparison purposes. Mr. Church stated that Draffin Tucker conducted the audit in accordance with generally accepted auditing standards and it is their opinion that the financial statements present fairly, in all material respects, the financial position of the Hospital. Mr. Church reported on notable items provided as a service to the community including Indigent/Charity Care, Community Health Improvement Services, Health Professions Education, Subsidized Health Services, Financial and In-Kind Support, and Community Building Activities for a total Community Benefit impact of \$409million.

Discussions, questions, and comments ensued.

A copy of the PPMH Audit was provided to all Authority Members and a copy is retained with these Minutes.

Modern Healthcare Charity Care Report:

Mr. Church provided information on Modern Healthcare's December 2023 Reporting on Charity Care. Phoebe Putney Health System was number two on the list of Top Small Healthcare Systems with the most reported charity care. Mr. Church also reported on Phoebe's Financial Assistance Program.

Discussions, questions, and comments ensued.

A copy of Mr. Church's presentation is attached to these Minutes.

PPMH, Inc. CEO and Operational Reports:

Ms. Gray provided a CEO report in Ms. Angerami's absence which included the following: Phoebe NICU team recognized at Georgia Hospital Association summit; Martin Luther King Day events at Phoebe; YouthBuild USA tour of Trauma & Critical Care Tower; and neighborhood revitalization focus group meetings. She also provided an update on the Living & Learning Center and the Trauma & Critical Care Tower construction projects.

Discussions, questions, and comments ensued.

A copy of the CEO and Operational report as presented is attached to these Minutes.

Adjournment:

There being no further business the meeting was adjourned.

Minutes Approved by the HOSPITAL AUTHORITY OF ALBANY-DOUGHERTY COUNTY on May 16, 2024

HOSPITAL AUTHORITY OF ALBANY-DOUGHERTY COUNTY, GEORGIA OPEN SESSION MEETING AGENDA

Thursday, February 15, 2024 7:30am

Willson Board Room / Phoebe Putney Memorial Hospital

Glenn Singfield, Sr., Chair

Glenn Singfield, Sr., Chair

Brian Church

11.	Welcome and Introduce New Members A. Oath of Office – New Members B. Disclosure Certificates	Glenn Singfield, Sr., Chair Tommy Coleman
III.	Consider Approval of Agenda (draft previously provided to Members)	Glenn Singfield, Sr., Chair
IV.	Election of Officers for 2024 A. Chair B. Vice Chair C. Secretary	Tommy Coleman
v.	Speaker Appearances (if applicable)	Glenn Singfield, Sr., Chair

VII. Financial Reports

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VI.

A. HAADC Financial Update

(draft previously provided to Members)

Open Meeting and Establish Quorum

B. Certified PPMH Audit FYE 2023

C. Modern Healthcare Charity Care Report

Consideration of Open Session Minutes of November 16, 2023

VIII. Phoebe Putney Memorial Hospital, Inc. CEO and Operational Reports Jane Gray

IX. Additional Business Glenn Singfield, Sr., Chair

X. ADJOURNMENT

Scheduled HAADC Meeting Dates
May 16, 2024
August 15, 2024
November 21, 2024

OATH OF OFFICE

IN RE: HOSPITAL AUTHORITY OF ALBANY-DOUGHERTY COUNTY, GEORGIA

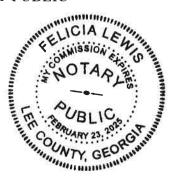
I, **TOMMY GREGORS**, do solemnly swear that I will, to the best of my ability, without favor or affection to any person and without any unauthorized financial gain or compensation to myself, faithfully and fairly discharge all of the duties and responsibilities that devolve upon me as a Member of the Hospital Authority of Albany-Dougherty County, Georgia, during the term of my service as such Member.

TOMMY GREGORS

Sworn to and subscribed before me, a Notary Public, this S12

day of February, 2024

NOTARY PUBLIC



OATH OF OFFICE

IN RE: HOSPITAL AUTHORITY OF ALBANY-DOUGHERTY COUNTY, GEORGIA

I, **JACQUELINE JENKINS**, do solemnly swear that I will, to the best of my ability, without favor or affection to any person and without any unauthorized financial gain or compensation to myself, faithfully and fairly discharge all of the duties and responsibilities that devolve upon me as a Member of the Hospital Authority of Albany-Dougherty County, Georgia, during the term of my service as such Member.

JACQUELINE JENKINS

Sworn to and subscribed before me, a Notary Public, this day of Fe

day of February, 2024

NOTARY PUBLIC



HOSPITAL AUTHORITY OF ALBANY-DOUGHERTY COUNTY, GEORGIA

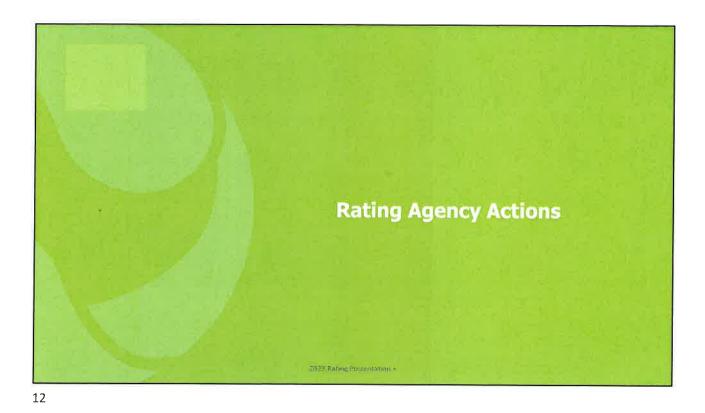
Financial Statement Update
December-2023 YTD Financials
Fiscal Year 2024
February 15th Authority Meeting

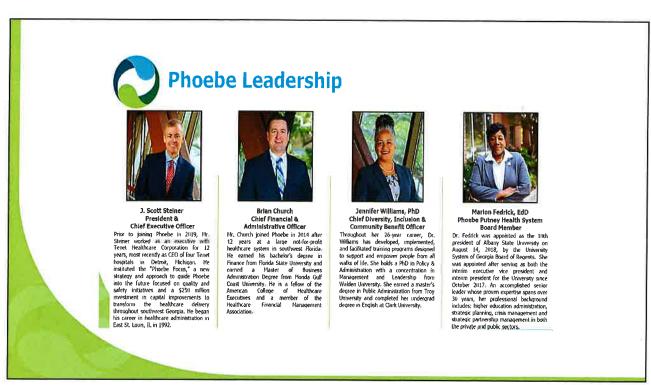
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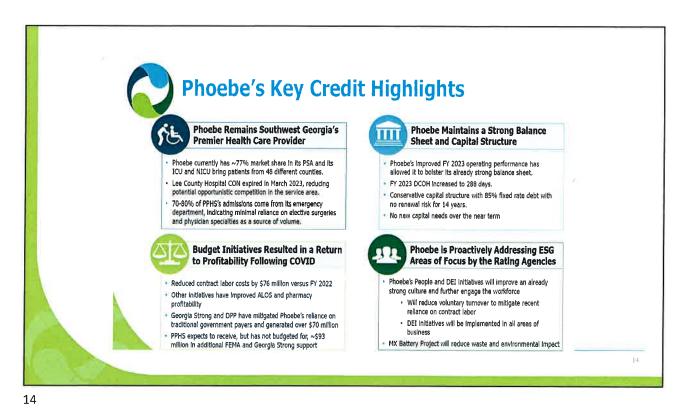
HOSPITAL AUTHORITY OF ALBANY-DOUGHERTY BALANCE SHEET 12/31/23	, 0.2020312
	 naudited aber 31, 2023
ASSETS	
Current Assets: Cash and cash equivalents	\$ 108,939
Assets limited as to use - current Patient accounts receivable, net of allowance for	100,000 E
doubtful accounts Supplies, at lower of cost (first in, first out) or market Other current assets	
Total current assets	108,939
Property and Equipment, net	
Other Assets: Goodwill	183
Total other assets	58
Total Assets	\$ 108,939

BALANCE SHEET	
12/31/23	
LIABILITIES AND NET ASSETS	Unaudited December 31, 2023
Current Liabilities: Accounts payable	
Accrued expenses	2,871
Estimated third-party payor settlements	*
Deferred revenue	
Short-term oblogations Total current liabilities	2,871
Total liabilities	2,871
Net assets:	
Unrestricted	106,068
Total net assets	106,068
Total liabilities and net assets	\$ 108,939

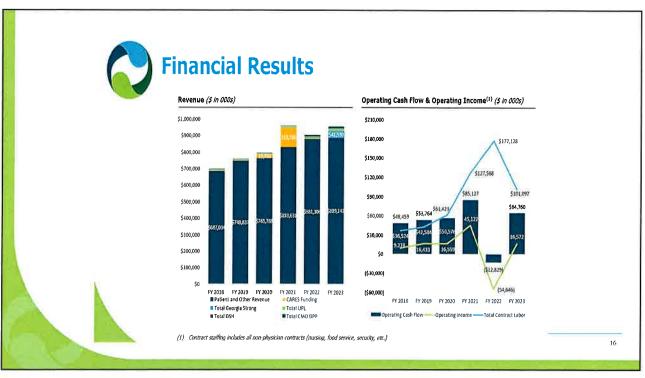
STATEMENTS OF REVENUES, EXPENSE CHANGES IN UNRESTRICTED NET AS 12/31/2023	
	Unaudited December 31, 2023
OPERATING REVENUE:	
Net patient service revenue (net of provision for bad debt)	
Lease Consideration	10,000
Total Operating Revenue	10,000
OPERATING EXPENSES: Salaries and Wages Employee health and welfare Medical supplies and other Professional services	6,206
Purchased services Depreciation and amortization	332
Total Operating Expenses	6,538
Operating Gain/Loss	3,462
NONOPERATING INCOME (EXPENSES):	
Gain in Long Term Lease	
Interest Expense	
Total Nonoperating Income	
EXCESS OF REVENUE OVER EXPENSE (LOSS)	3,462





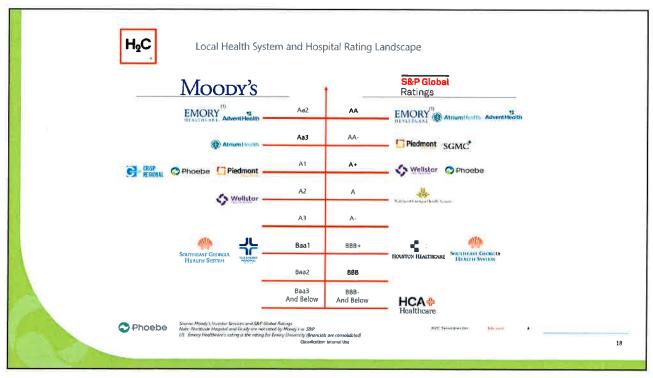


Moody's Adj. Credit Metrics vs A1 Medians Operating Cash Flow Margin (%) Debt to Cash Flow (x) 10,0% 12.0x 10.0x 6.0% 8,0x 4.0% 6.0x 2.0% 4.0x 0.0% 2.0x (2.0%) 2017 2018 2019 2020 2021 (2022) 2023 201201 2021 2022 2023 Days Cash on Hand (Days) Cash to Debt (%) 300% 250% 221% 200% Source: Moody's rating reports and NFP Health System Medians. FY 2023 assumes the FY 2022 median. 15



Rating Agency Results

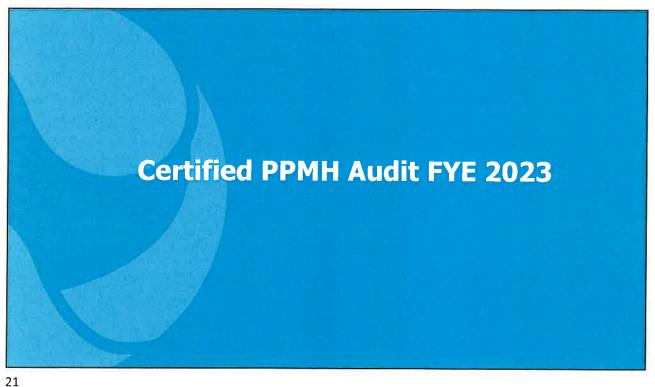
- Moody's Affirmed our A1 Rating with Stable Outlook
- S&P Affirmed our A+ Rating and changed our outlook from Negative to <u>STABLE</u>

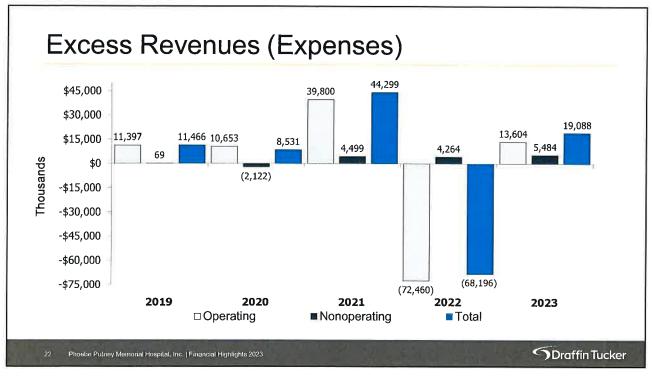


CFO - Notes

- LLC / 4th Ave ER/ICU/NICU On track for Budget and Timing (LLC 1st Floor May -- 2nd / 3rd Floor June) EICU Oct (ER)- Nov (NICU) – Dec(ICU)
- Foundation Capital Campaign Trauma/EICU Cash \$2.5M / Pledges \$1M - Total Raised \$3.5M
- LTACH Phoebe North Construction completing March target for patients
- Medicaid Redeterminations Files from DCH / 3rd Party Vendor Project

Thank you all for your support !!!





Statistical Comparison

Moody's Ratings

Statistic represents national averages for hospitals with A1 Moody's rating. (based on FY 2022 data collected through September of 2023)

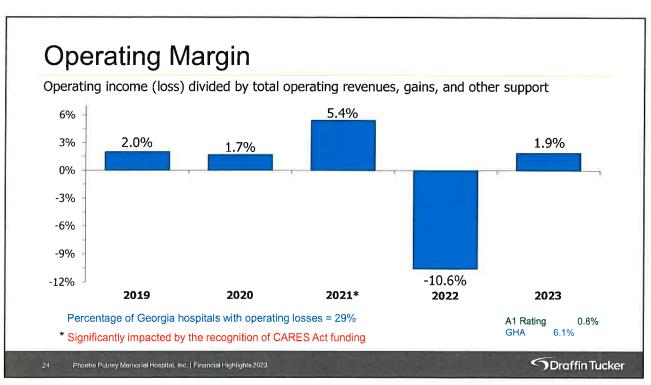
Georgia Hospital Association

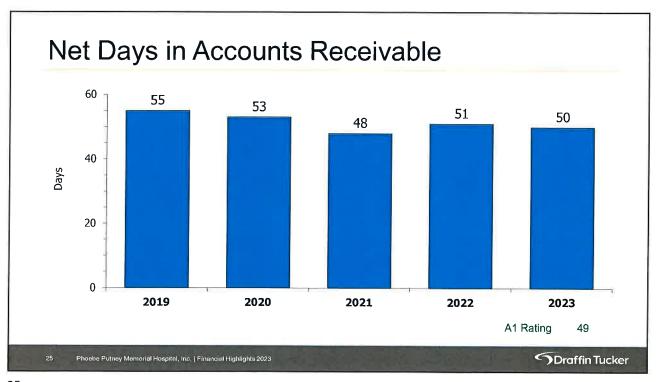
Statistic represents averages for Georgia hospitals (based on 2021 data collected through January of 2023)

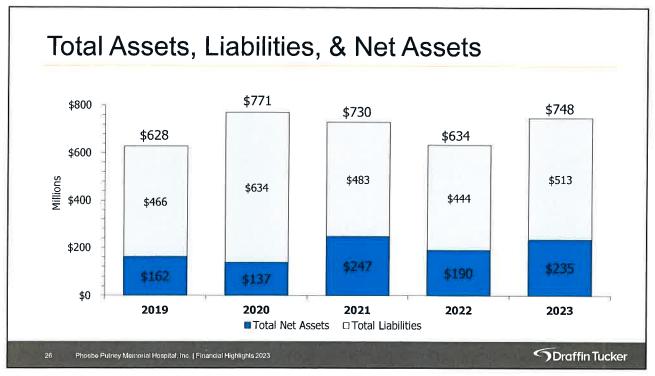
Phoebe Putney Memorial Hospital Inc | Financial Highlights 2023

5 Draffin Tucker

23







FINANCIAL STATEMENTS

for the years ended July 31, 2023 and 2022



Let's Think Together.®

FINANCIAL STATEMENTS

for the years ended July 31, 2023 and 2022

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INDEPENDENT AUDITOR'S REPORT

Board of Directors Phoebe Putney Memorial Hospital, Inc. Albany, Georgia

Report on the Audit of the Financial Statements

Opinion

We have audited the accompanying financial statements of Phoebe Putney Memorial Hospital, Inc. (Corporation), which comprise the balance sheets as of July 31, 2023 and 2022, and the related statements of operations and changes in net assets, and cash flows for the years then ended, and the related notes to the financial statements.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Corporation as of July 31, 2023 and 2022, and the results of its operations, changes in net assets, and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Basis for Opinion

We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are required to be independent of the Corporation and to meet our other ethical responsibilities in accordance with the relevant ethical requirements relating to our audits. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; and for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Continued

1

Let's Think Together

In preparing the financial statements, management is required to evaluate whether there are conditions or events, considered in the aggregate, that raise substantial doubt about the Corporation's ability to continue as a going concern within one year after the date that the financial statements are issued.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not absolute assurance and therefore is not a guarantee that an audit conducted in accordance with generally accepted auditing standards and *Government Auditing Standards* will always detect a material misstatement when it exists. The risk of not detecting a material misstatement resulting from fraud is higher than one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control. Misstatements are considered material if there is a substantial likelihood that, individually or in the aggregate, they would influence the judgment of a reasonable user based on these financial statements.

In performing an audit in accordance with generally accepted auditing standards and Government Auditing Standards, we:

- Exercise professional judgment and maintain professional skepticism throughout the audit.
- Identify and assess the risks of material misstatement of the financial statements, whether due
 to fraud or error, and design and perform audit procedures responsive to those risks. Such
 procedures include examining, on a test basis, evidence regarding the amounts and
 disclosures in the financial statements.
- Obtain and understanding of internal control relevant to the audit in order to design audit
 procedures that are appropriate in the circumstances, but not for the purpose of expressing an
 opinion on the effectiveness of the Corporation's internal control. Accordingly, no such opinion
 is expressed.
- Evaluate the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluate the overall presentation of the financial statements.
- Conclude whether, in our judgment, there are conditions or events, considered in the aggregate, that raise substantial doubt about the Corporation's ability to continue as a going concern for a reasonable period of time.

We are required to communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit, significant audit findings, and certain internal control related matters that we identified during the audit.

Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated December 6, 2023, on our consideration of the Corporation's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Corporation's internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Corporation's internal control over financial reporting and compliance.

Albany, Georgia
December 6, 2023

BALANCE SHEETS July 31, 2023 and 2022

	(Dollars in Thousands)		
	2023	2022	
ASSETS			
Current assets: Cash and cash equivalents Patient accounts receivable, net Supplies Other current assets Total current assets	\$ 80,578 90,961 19,518 	\$ 68,626 85,637 20,295 14,077	
Assets limited as to use: Internally designated for capital improvements Held by trustee	395 78,335	393	
Total assets limited as to use	78,730	393	
Property and equipment, net	315,453	299,369	
Other assets: Interest in net assets of Phoebe Foundation, Inc. Deferred financing cost Operating lease right-of-use assets Goodwill	22,782 610 637 124,778	20,256 675 175 124,778	
Total other assets	148,807	145,884	
Total assets	\$ 747,554	<u>\$ 634,281</u>	

BALANCE SHEETS, Continued July 31, 2023 and 2022

	(Dollars in Thousands)			
		<u>2023</u>	<u>2022</u>	
LIABILITIES AND NET ASS	ETS			
Current liabilities:				
Current portion of long-term debt	\$	9,067	\$	10,170
Current portion of operating lease liabilities		266		86
Accounts payable		30,837		33,012
Accrued expenses		37,492		32,762
Estimated third-party payor settlements		3,121		5,493
Current portion of Medicare accelerated				447=5
and advance payments	-		::	14,775
Total current liabilities		80,783		96,298
Long-term debt, net of current portion		336,666		246,638
Operating lease liabilities, net of current portion		362		89
Accrued pension cost		23,339		47,582
Related party payables		68,170		48,030
Derivative financial instruments	3	3,460	÷	5,881
Total liabilities	_	512,780	:: <u>-</u>	444,518
Net assets:				
Without donor restrictions		222,215		178,940
With donor restrictions:		•		• • • •
Purpose restrictions		10,535		8,799
Perpetual in nature		2,024	- 30	2,024
Total net assets	1	234,774	8====	189,763
Total liabilities and net assets	<u>\$</u>	747.554	\$	634,281

STATEMENTS OF OPERATIONS AND CHANGES IN NET ASSETS for the years ended July 31, 2023 and 2022

	(Dollars in Thousands)			
	2023	2022		
Operating revenues, gains and other support: Net patient service revenue Other revenue Grant stimulus funding	\$ 665,532 61,002	\$ 613,399 55,929 14,993		
Total operating revenues, gains and other support	726,534	684,321		
Operating expenses: Salaries and wages Employee health and welfare Medical supplies and other Purchased services Depreciation and amortization Interest	164,311 44,783 304,897 157,455 30,216 11,268	151,314 35,367 301,257 233,208 29,275 6,360		
Total operating expenses	712,930	756,781		
Operating income (loss)	13,604	(72,460)		
Nonoperating income: Investment and other nonoperating income	5,484	4,264		
Excess revenues (expenses)	19,088	(68,196)		
Change in beneficial interest in net assets of Phoebe Foundation, Inc. Capital contributions and other Net actuarial gain Amortization of net loss	790 (63) 20,972 2,488	(1,062) 372 7,970 2,648		
Increase (decrease) in net assets without donor restrictions	43,275	(58,268)		
Net assets with donor restrictions: Change in interest in net assets of Phoebe Foundation, Inc. Increase (decrease) in net assets	<u>1,736</u> 45,011	1,266 (57,002)		
	189,763	246,765		
Net assets, beginning of year				
Net assets, end of year	<u>\$ 234,774</u>	<u>\$ 189,763</u>		

The accompanying notes are an integral part of these financial statements.

STATEMENTS OF CASH FLOWS for the years ended July 31, 2023 and 2022

	(Dollars in Thousands)			
		<u>2023</u>		2022
Cash flows from operating activities:				
Increase (decrease) in net assets	\$	45,011	\$	(57,002)
Adjustments to reconcile change in net assets to				, ,
net cash provided (used) by operating activities:				
Proceeds from capital contributions		(138)		(372)
Loss on disposal of property and equipment		228		87
Loss on debt extinguishment		446		×
Depreciation and amortization		30,216		29,275
Change in interest in net assets of Phoebe				
Foundation, Inc.		(2,526)		(204)
Change in derivative financial instruments		(2,421)		(3,788)
Changes in:				
Patient accounts receivable, net		(5,324)		(4,890)
Supplies		777		1,749
Estimated third-party payor settlements		(2,372)		4,971
Grant stimulus refundable advance		= (4.4.775)		(6,702)
Medicare accelerated and advance payments		(14,775)		(32,903)
Other assets		635		(115)
Accounts payable and accrued expenses		2,555		964
Accrued pension cost	-	(24,243)	-	(17,989)
Net cash provided (used) by operating activities	-	28,069	-	(86,919)
Cash flows from investing activities:		×45 303\		(05.004)
Purchase of property and equipment		(45,737)		(25,891)
Proceeds from sale of property and equipment		7		86
Purchase of assets limited as to use		(2)	2	(1)
Net cash used by investing activities		(45,732)	·	(25,806)

STATEMENTS OF CASH FLOWS, Continued for the years ended July 31, 2023 and 2022

	(Dollars in Thousands)		
	<u>2023</u>	<u>2022</u>	
Cash flows from financing activities: Payments on long-term debt Payments on finance lease liabilities Proceeds from issuance of long-term debt Proceeds from capital contributions Advances from related parties	\$ (158,600) (2,084) 248,356 138 	\$ (7,582) (1,809) 372 23,698	
Net cash provided by financing activities	107,950	14,679	
Increase (decrease) in cash and cash equivalents	90,287	(98,046)	
Cash and cash equivalents, beginning of year	68,626	166,672	
Cash and cash equivalents, end of year	\$ 158,913	\$ 68,626	
Reconciliation of cash and cash equivalents to the balance sheets: Cash and cash equivalents in current assets Cash and cash equivalents in assets limited as to use Total	\$ 80,578 	\$ 68,626 \$ 68,626	
Supplemental disclosure of cash flow information: Cash paid for interest Assets acquired through leases	\$ 8.307 \$ 1.911	\$ 6,178 \$ 2,707	

NOTES TO FINANCIAL STATEMENTS July 31, 2023 and 2022

1. Summary of Significant Accounting Policies

Organization

Phoebe Putney Memorial Hospital, Inc., (Corporation) located in Albany, Georgia, is a not-for-profit acute care hospital which operates satellite clinics in the surrounding counties. The Corporation provides inpatient, outpatient and emergency care services for residents of Southwest Georgia. Admitting physicians are primarily practitioners in the local area. The Corporation is a single operating entity and is a wholly-owned subsidiary of Phoebe Putney Health System, Inc. (System).

Reorganization

Effective September 1, 1991, the Hospital Authority of Albany-Dougherty County, Georgia (Authority) implemented a reorganization plan for the hospital whereby all the assets, management and governance of the hospital was transferred to Phoebe Putney Memorial Hospital, Inc., a not-for-profit corporation, qualified as an organization described in Section 501(c)(3) of the Internal Revenue Code, pursuant to a lease and transfer agreement. During 2009, the lease term was renewed for an additional forty years with a nominal annual lease payment.

Effective August 1, 2012, the lease and transfer agreement between the Corporation and the Authority was amended and restated. The amendment was made for the transfer and inclusion of the hospital formerly known as Palmyra Park Hospital, LLC (Palmyra) which was acquired by the Authority on December 15, 2011. The amendment included the extension of the lease for a term of forty years from the date of the current amendment.

Per the amended and restated lease agreement, the Corporation is required to meet certain performance measures. During the fiscal year ended July 31, 2021, the Authority engaged a consultant group to perform a lease analysis to examine the Corporation's compliance with these requirements. In February 2022, the Authority voted to accept the results of the lease analysis, which found the Corporation in compliance with the requirements of the amended and restated lease agreement.

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Cash and Cash Equivalents

Cash and cash equivalents include certain investments in money market mutual funds.

Continued

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Summary of Significant Accounting Policies, Continued

Supplies

Supplies, which consist primarily of drugs, food, and medical supplies, are valued at the lower of cost and net realizable value, as determined on a first-in, first-out basis.

Derivative Financial Instruments

The Corporation has entered into interest rate swap agreements as part of its interest rate risk management strategy. These arrangements are accounted for under the provisions of FASB ASC 815 *Derivatives and Hedging*. FASB ASC 815 establishes accounting and reporting standards requiring that derivative instruments be recorded at fair value as either an asset or liability.

For derivative instruments that are designated and qualify as a cash flow hedge (i.e., hedging the exposure to variability in expected future cash flows that is attributable to a particular risk), the effective portion of the gain or loss on the derivative instrument is reported as a component of net assets without donor restrictions. The ineffective component, if any, is recorded in excess revenues (expenses) in the period in which the hedge transaction affects earnings. If the hedging relationship ceases to be highly effective or it becomes probable that an expected transaction will no longer occur, gains or losses on the derivative are recorded in excess revenues (expenses). For derivative instruments not designated as hedging instruments, the unrealized gain or loss is recognized in nonoperating income during the period of change.

Assets Limited as to Use

Assets limited as to use include assets held by trustees under indenture agreements and designated assets set aside by the Board of Directors for future capital improvements, over which the Board retains control and may, at its discretion, subsequently use for other purposes.

Property and Equipment

Property and equipment acquisitions are recorded at cost. Depreciation is provided over the estimated useful life of each class of depreciable asset and is computed on the straight-line method. Finance lease assets are amortized on the straight-line method over the shorter period of the lease term or the estimated useful life of the asset. Such amortization is included in depreciation and amortization in the statements of operations and changes in net assets. Interest cost incurred on borrowed funds during the period of construction of capital assets is capitalized as a component of the cost of acquiring those assets.

Gifts of long-lived assets such as land, buildings, or equipment are reported as increases in net assets without donor restrictions, and are excluded from excess revenues (expenses), unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Summary of Significant Accounting Policies, Continued

Property and Equipment, Continued

cash or other assets that must be used to acquire long-lived assets are reported as increases in net assets with donor restrictions. Absent explicit donor stipulations about how long those long-lived assets must be maintained, expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

Beneficial Interest in Net Assets of Foundation

The Corporation accounts for the activities of Phoebe Foundation, Inc. in accordance with FASB ASC 958-20, *Not-For-Profit Entities, Financially Interrelated Entities*. FASB ASC 958-20 establishes reporting standards for transactions in which a donor makes a contribution to a not-for-profit organization which accepts the assets on behalf of or transfers these assets to a beneficiary which is specified by the donor. Phoebe Foundation, Inc. accepts assets on behalf of the Corporation.

Goodwill

Goodwill and intangible assets with indefinite lives are tested for impairment annually and more frequently in the event of an impairment indicator. Intangible assets with definite lives are amortized over their respective estimated useful lives and reviewed whenever events or circumstances indicate impairment may exist.

The Corporation assesses qualitative factors to determine whether the existence of events or circumstances lead to a determination that it is more likely than not that the fair value of a reporting unit is less than its carrying amount. If, after assessing the totality of events or circumstances, the Corporation determines it is more likely than not that the fair value of a reporting unit is less than its carrying amount, then an impairment loss for the amount by which the carrying amount exceeds the reporting unit's fair value is recorded.

As of July 31, 2023 and 2022, the Corporation had goodwill of approximately \$124,778,000. The Corporation has elected March 31st as its annual impairment assessment date. The Corporation also considered certain factors such as whether macroeconomic conditions, industry considerations, cost factors, and the sequence of events during the COVID-19 pandemic constituted a triggering event. The Corporation's evaluation determined it is not more likely than not that the reporting unit's fair value is less than its carrying value. The Corporation completed its annual impairment assessment and concluded that no goodwill or indefinite lived intangible asset impairment charge was necessary. See Note 6 for goodwill disclosures.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

1. Summary of Significant Accounting Policies, Continued

Refundable Advance

A refundable advance arises when assets are recognized before revenue recognition criteria have been satisfied. CARES Act and ARPA advance payments are reported as a refundable advance until donor conditions such as qualifying expenditures have been substantially met. See Note 22 for additional information.

Deferred Financing Cost

Costs related to the issuance of long-term debt were deferred and are being amortized using the straight-line method, which approximates the effective interest method, over the life of the related debt. Debt issuance costs related to a recognized debt liability are presented in the balance sheets as a direct deduction from the carrying amount of the related debt liability. Costs related to the issuance of derivative financial instruments were deferred and are being amortized. The unamortized derivative financing costs are included with other assets in the balance sheets.

Net Assets

Net assets, revenues, gains and losses are classified based on the existence or absence of donor-imposed restrictions. Accordingly, net assets and changes therein are classified and reported as follows:

Net assets without donor restrictions - net assets available for use in the general operations and not subject to donor-imposed restrictions. The Board of Directors has discretionary control over these resources. Designated amounts represent those net assets that the Board has set aside for a particular purpose. All revenue not restricted by donors and donor restricted contributions whose restrictions are met in the same period in which they are received are accounted for in net assets without donor restrictions.

Net assets with donor restrictions - net assets subject to donor-imposed restrictions. Some donor-imposed restrictions are temporary in nature, such as those that will be met by the passage of time or other events specified by the donor. Other donor-imposed restrictions are perpetual in nature, where the donor stipulates that resources be maintained in perpetuity. All revenues restricted by donors as to either timing or purpose of the related expenditures or required to be maintained in perpetuity as a source of investment income are accounted for in net assets with donor restrictions. When a donor restriction expires, that is when a stipulated time restriction ends or purpose restriction is accomplished, net assets with donor restrictions are reclassified to net assets without donor restrictions.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Summary of Significant Accounting Policies, Continued

Excess Revenues (Expenses)

The statements of operations and changes in net assets include excess revenues (expenses). Changes in net assets without donor restrictions which are excluded from excess revenues (expenses), consistent with industry practice, include adjustments to pension obligations, permanent transfers of assets to and from affiliates for other than goods and services, and contributions of long-lived assets (including assets acquired using contributions which by donor restriction were to be used for the purposes of acquiring such assets).

Net Patient Service Revenue

The Corporation has agreements with third-party payors that provide for payments to the Corporation at amounts different from its established rates. Payment arrangements include prospectively determined rates per discharge, reimbursed costs, discounted charges, and per diem payments. Net patient service revenue is reported at the amount that reflects the consideration to which the Corporation expects to be entitled in exchange for providing patient care. These amounts are due from patients, third-party payors, and others and includes variable consideration for retroactive revenue adjustments under reimbursement arrangements with third-party payors. Retroactive adjustments are included in the determination of the estimated transaction price and adjusted in future periods as settlements are determined.

Charity Care

The Corporation provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates. Because the Corporation does not pursue collection of amounts determined to qualify as charity care, they are not reported as revenues.

Donor-Restricted Gifts

Unconditional promises to give cash and other assets to the Corporation are reported at fair value at the date the promise is received. Conditional promises to give, that is, those with a measurable performance or other barrier, and a right of return, are not recognized until the conditions on which they depend have been substantially met. Conditional gifts received prior to the satisfaction of conditions are recorded as refundable advances. The gifts are reported as increases in the appropriate categories of net assets in accordance with donor restrictions.

Estimated Malpractice and Other Self-Insurance Cost

The provisions for estimated medical malpractice claims and other claims under self-insurance plans include estimates of the ultimate costs for both reported claims and claims incurred but not reported.

Continued

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Summary of Significant Accounting Policies, Continued

Income Taxes

The Corporation is a not-for-profit corporation that has been recognized as tax-exempt pursuant to Section 501(c)(3) of the Internal Revenue Code.

The Corporation applies accounting policies that prescribe when to recognize and how to measure the financial statement effects of income tax positions taken or expected to be taken on its income tax returns. These rules require management to evaluate the likelihood that, upon examination by the relevant taxing jurisdictions, those income tax positions would be sustained. Based on that evaluation, the Corporation only recognizes the maximum benefit of each income tax position that is more than 50% likely of being sustained. To the extent that all or a portion of the benefits of an income tax position are not recognized, a liability would be recognized for the unrecognized benefits, along with any interest and penalties that would result from disallowance of the position. Should any such penalties and interest be incurred, they would be recognized as operating expenses.

Based on the results of management's evaluation, no liability is recognized in the accompanying balance sheets for unrecognized income tax positions. Further, no interest or penalties have been accrued or charged to expense as of July 31, 2023 and 2022 or for the years then ended. The Corporation's tax returns are subject to possible examination by the taxing authorities. For federal income tax purposes, the tax returns essentially remain open for possible examination for a period of three years after the respective filing deadlines of those returns.

Impairment of Long-Lived Assets

The Corporation evaluates on an ongoing basis the recoverability of its assets for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is required to be recognized if the carrying value of the asset exceeds the undiscounted future net cash flows associated with that asset. The impairment loss to be recognized is the amount by which the carrying value of the long-lived asset exceeds the asset's fair value. In most instances, the fair value is determined by discounted estimated future cash flows using an appropriate interest rate. The Corporation has not recorded any impairment charges of long-lived assets in the accompanying statements of operations and changes in net assets for the years ended July 31, 2023 and 2022.

Fair Value Measurements

FASB ASC 820, Fair Value Measurement and Disclosures defines fair value as the amount that would be received for an asset or paid to transfer a liability (i.e., an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. FASB ASC 820 also establishes a fair value hierarchy that requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value.

Continued

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Summary of Significant Accounting Policies, Continued

Fair Value Measurements, Continued

FASB ASC 820 describes the following three levels of inputs that may be used:

- Level 1: Quoted prices (unadjusted) in active markets that are accessible at the measurement date for identical assets and liabilities. The fair value hierarchy gives the highest priority to Level 1 inputs.
- Level 2: Observable prices that are based on inputs not quoted on active markets but corroborated by market data.
- Level 3: Unobservable inputs when there is little or no market data available, thereby requiring an entity to develop its own assumptions. The fair value hierarchy gives the lowest priority to Level 3 inputs.

Pension Plan

The Corporation sponsors a frozen defined benefit pension plan. The Corporation recognizes the overfunded and underfunded status of the defined benefit pension plan in its balance sheets. Changes in the funded status are recorded in the year in which the changes occurred in the statements of operations and changes in net assets. Components of the net periodic pension cost other than service cost are reported in investment and other nonoperating income. See Note 10 for additional information.

Accounting Pronouncement Not Yet Adopted

In June 2016, the FASB issued ASU No. 2016-13, *Financial Instruments - Credit Losses (Topic 326)*, which introduces a new current expected credit loss (CECL) method for measuring credit losses on financial assets measured at amortized cost, replacing the previous incurred loss method that delays recognition until it is probable a loss has been incurred. The new guidance requires the immediate recognition of estimated credit losses that are expected to occur. The new guidance, including subsequent amendments, is effective for the Corporation as of August 1, 2023. The Corporation is continuing to evaluate the impact the guidance will have on the financial statements.

Subsequent Events

In preparing these financial statements, the Corporation has evaluated events and transactions for potential recognition or disclosure through December 6, 2023, the date the financial statements were issued.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

2. Net Patient Service Revenue

Net patient service revenue is reported at the amount that reflects the consideration to which the Corporation expects to be entitled in exchange for providing patient care. These amounts are due from patients, third-party payors (including health insurers and government programs), and others and includes variable consideration for retroactive revenue adjustments due to settlement of audits, reviews, and investigations. Generally, the Corporation bills the patients and third-party payors several days after the services are performed and/or the patient is discharged from the facility. Revenue is recognized as performance obligations are satisfied.

Performance obligations are determined based on the nature of the services provided by the Corporation. Revenue for performance obligations satisfied over time is recognized based on actual charges incurred in relation to total expected (or actual) charges. The Corporation believes that this method provides a faithful depiction of the transfer of services over the term of the performance obligation based on the inputs needed to satisfy the obligation. Generally, performance obligations satisfied over time relate to patient services.

The Corporation measures the performance obligation from admission into the hospital to the point when it is no longer required to provide services to that patient, which is generally at the time of discharge. These services are considered to be a single performance obligation and have a duration of less than one year. Revenue for performance obligations satisfied at a point in time is recognized when services are provided and the Corporation does not believe it is required to provide additional services to the patient.

Because all of its performance obligations relate to contracts with a duration of less than one year, the Corporation has elected to apply the optional exemption provided in FASB ASC 606-10-50-14(a) and, therefore, is not required to disclose the aggregate amount of the transaction price allocated to performance obligations that are unsatisfied or partially unsatisfied at the end of the reporting period. The unsatisfied or partially unsatisfied performance obligations referred to above are primarily related to inpatient acute care services at the end of the reporting period. The performance obligations for these contracts are generally completed when the patients are discharged, which generally occurs within days or weeks of the end of the reporting period.

The Corporation is utilizing the portfolio approach practical expedient in ASC 606 for contracts related to net patient service revenue. The Corporation accounts for the contracts within each portfolio as a collective group, rather than individual contracts, based on the payment pattern expected in each portfolio category and the similar nature and characteristics of the patients within each portfolio. As a result, the Corporation has concluded that revenue for a given portfolio would not be materially different than if accounting for revenue on a contract by contract basis.

The Corporation has arrangements with third-party payors that provide for payments to the Corporation at amounts different from its established rates. For uninsured patients that do not qualify for charity care, the Corporation recognizes revenue on the basis of its standard rates, subject to certain discounts and implicit price concessions as determined by the Corporation.

Continued

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Net Patient Service Revenue, Continued

The Corporation determines the transaction price based on standard charges for services provided, reduced by contractual adjustments provided to third-party payors, discounts provided to uninsured patients in accordance with the Corporation's policy, and implicit price concessions provided to uninsured patients. Implicit price concessions represent the difference between amounts billed and the estimated consideration the Corporation expects to receive from patients, which are determined based on historical collection experience, current market conditions, and other factors. The Corporation determines its estimates of contractual adjustments and discounts based on contractual agreements, discount policies, and historical experience.

Agreements with third-party payors typically provide for payments at amounts less than established charges. A summary of the payment arrangements with major third-party payors follows:

Medicare

Inpatient acute care, rehabilitation, and psychiatric services and outpatient services rendered to Medicare program beneficiaries are paid at prospectively determined rates. These rates vary according to a patient classification system that is based on clinical, diagnostic, and other factors.

The Corporation is reimbursed for certain reimbursable items at a tentative rate with final settlement determined after submission of annual cost reports by the Corporation and audits thereof by the Medicare Administrative Contractor (MAC). The Corporation's classification of patients under the Medicare program and the appropriateness of their admission are subject to an independent review by a peer review organization under contract with the Corporation. The Corporation's Medicare cost reports have been audited by the MAC through July 31, 2018.

Medicaid

Inpatient acute care services rendered to Medicaid program beneficiaries are paid at a prospectively determined rate per admission. These rates vary according to a patient classification system that is based on clinical, diagnostic and other factors.

Outpatient services rendered to Medicaid program beneficiaries are reimbursed under a cost reimbursement methodology. The Corporation is reimbursed at a tentative rate with final settlement determined after submission of annual cost reports by the Corporation and audits thereof by the Medicaid fiscal intermediary. The Corporation's Medicaid cost reports have been audited by the Medicaid fiscal intermediary through July 31, 2020.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Net Patient Service Revenue, Continued

· Medicaid, Continued

The Corporation has also entered into contracts with certain managed care organizations to receive reimbursement for providing services to selected enrolled Medicaid beneficiaries. Payment arrangements with these managed care organizations consist primarily of prospectively determined rates per discharge, discounts from established charges, or prospectively determined per diems.

The Corporation participates in the Georgia Indigent Care Trust Fund (ICTF) Program. The Corporation receives ICTF payments for treating a disproportionate number of Medicaid and other indigent patients. ICTF payments are based on the Corporation's estimated uncompensated cost of services to Medicaid and uninsured patients. The amount of ICTF payments recognized in net patient service revenue was approximately \$0 and \$4,741,000 for the years ended July 31, 2023 and 2022, respectively.

The Medicare, Medicaid and SCHIP Benefits Improvement and Protection Act of 2000 (BIPA) provides for payment adjustments to certain facilities based on the Medicaid Upper Payment Limit (UPL). The UPL payment adjustments are based on a measure of the difference between Medicaid payments and the amount that could be paid based on Medicare payment principles. The net amount of UPL payment adjustments recognized in net patient service revenue was approximately \$9,551,000 and \$15,429,000 for the years ended July 31, 2023 and 2022, respectively.

The Corporation also participates in the Medicaid Managed Care Directed Payment Programs, which are supplemental payment programs for hospitals and providers through the Georgia Department of Community Health. As a result of this participation, the Corporation recognized revenue of approximately \$9,241,000 and \$8,034,000 for the years ended July 31, 2023 and 2022, respectively.

During 2022, the Georgia Department of Community Health announced final approval of a new state directed payment program - Strengthening the Reinvestment Of a Necessary-workforce in Georgia (GA-STRONG). This is a supplemental payment program intended to support the retention of Georgia's existing workforce and development of the next generation of healthcare providers. As a result of participation in the GA-STRONG program, the Corporation recognized revenue of approximately \$38,785,000 for the year ended July 31, 2023.

During 2010, the state of Georgia enacted legislation known as the Provider Payment Agreement Act (Act) whereby hospitals in the state of Georgia are assessed a "provider payment" in the amount of 1.45% of their net patient revenue. The Act became effective July 1, 2010, the beginning of state fiscal year 2011. The provider payments are due on a quarterly basis to the Department of Community Health. The payments are to be used for the sole purpose of obtaining federal financial participation of medical assistance payments to providers on behalf of Medicaid recipients. The provider payment will result in an increase in the hospital payments on Medicaid services of 11.88%. Approximately

Continued

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Net Patient Service Revenue, Continued

Medicaid, Continued

\$7,816,000 and \$7,554,000 relating to the Act is included in medical supplies and other in the accompanying statements of operations and changes in net assets for the years ended July 31, 2023 and 2022, respectively.

Other Arrangements

The Corporation has also entered into payment arrangements with certain commercial insurance carriers, health maintenance organizations, and preferred provider organizations. The basis for payment to the Corporation under these arrangements includes prospectively determined rates per discharge, discounts from established charges, and prospectively determined daily rates.

Uninsured Patients

The Corporation maintains its Financial Assistance Policy (FAP) in accordance with Internal Revenue Code Section 501(r). Based on the FAP, following a determination of financial assistance eligibility, patients who are eligible individuals will not be charged more for emergency or other medically necessary care than the Amounts Generally Billed (AGB) for individuals who have insurance coverage. The minimum percentage discount to be applied to FAP eligible individuals shall be calculated on an annual basis. AGB is determined by dividing the sum of claims paid the previous fiscal year by Medicare fee-forservice and all private health insurance, including payments received from beneficiaries and insured patients, by the sum of the associated gross charges for those claims.

Laws and regulations concerning government programs, including Medicare and Medicaid, are complex and subject to varying interpretation. As a result of investigations by governmental agencies, various health care organizations have received requests for information and notices regarding alleged noncompliance with those laws and regulations, which, in some instances, have resulted in organizations entering into significant settlement agreements. Compliance with such laws and regulations may also be subject to future government review and interpretation as well as significant regulatory action, including fines, penalties, and potential exclusion from the related programs. There can be no assurance that regulatory authorities will not challenge the Corporation's compliance with these laws and regulations, and it is not possible to determine the impact (if any) such claims or penalties would have upon the Corporation. In addition, the contracts the Corporation has with commercial payors also provide for retroactive audit and review of claims.

Settlements with third-party payors for retroactive adjustments due to audits, reviews or investigations are considered variable consideration and are included in the determination of the estimated transaction price for providing patient care. These settlements are estimated based on the terms of the payment agreement with the payor, correspondence from the payor and the Corporation's historical settlement activity, including an assessment to ensure that it is

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

2. Net Patient Service Revenue, Continued

probable that a significant reversal in the amount of cumulative revenue recognized will not occur when the uncertainty associated with the retroactive adjustment is subsequently resolved. Estimated settlements are adjusted in future periods as adjustments become known (that is, new information becomes available), or as years are settled or are no longer subject to such audits, reviews, and investigations. Adjustments arising from a change in the transaction price, were not significant in 2023 or 2022.

Generally patients who are covered by third-party payors are responsible for related deductibles and coinsurance, which vary in amount. The Corporation also provides services to uninsured patients, and offers those uninsured patients a discount, either by policy or law, from standard charges. The Corporation estimates the transaction price for patients with deductibles and coinsurance and from those who are uninsured based on historical experience and current market conditions. The initial estimate of the transaction price is determined by reducing the standard charge by any contractual adjustments, discounts, and implicit price concessions. Subsequent changes to the estimate of the transaction price are generally recorded as adjustments to patient service revenue in the period of the change. Adjustments arising from a change in the transaction price were not significant for the years ending July 31, 2023 and 2022. Subsequent changes that are determined to be the result of an adverse change in the patient's ability to pay are recorded as bad debt expense. Bad debt expense for the years ended July 31, 2023 and 2022 was not significant.

Consistent with the Corporation's mission, care is provided to patients regardless of their ability to pay. Therefore, the Corporation has determined it has provided implicit price concessions to uninsured patients and patients with other uninsured balances (for example, copays and deductibles).

Patients who meet the Corporation's criteria for charity care are provided care without charge or at amounts less than established rates. Such amounts determined to qualify as charity care are not reported as revenue.

Net patient service revenue by major payor source for the years ended July 31, 2023 and 2022 is as follows:

	(Dollars in Thousands) Net Patient Service Revenue							
		Third-Party						
	<u>Medicare</u>	<u>Medicaid</u>	<u>Payors</u>	Self-Pay	All Payors			
2023	\$ 264,685	\$ 99,811	\$ 297,141	\$ 3,895	\$ 665,532			
2022	\$ 229,292	\$ 51,443	\$ 328,884	<u>\$ 3,780</u>	\$ 613,399			

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Net Patient Service Revenue, Continued

Net patient service revenue by facility, line of business, and timing of revenue recognition for the years ended July 31, 2023 and 2022 is as follows:

	(Dollars in Thousands)			
Service lines:	<u>2023</u>		2022	
Hospital	\$	655,208	\$	604,528
Home health		4,936		3,292
Hospice	1.	5,388	-	5,579
Timing of revenue recognition: Services transferred over time	\$	665,532	\$	613,399

Hospital net patient service revenue includes a variety of services mainly covering inpatient acute care services requiring overnight stays, outpatient procedures that require anesthesia or use of the Corporation's diagnostic and surgical equipment, and emergency care services. Performance obligations for the hospital, home health and hospice are satisfied over time as the patient simultaneously receives and consumes the benefits the Corporation performs. Requirements to recognize revenue for inpatient services are generally satisfied over periods that average approximately five days and for outpatient services are generally satisfied over a period of less than one day. Retail and employee pharmacy, cafeteria, gift shop, and other point-of-sale performance obligations are satisfied at a point in time when the goods are provided. These revenues are recorded in other revenue on the statements of operations and changes in net assets.

The Corporation has elected the practical expedient allowed under FASB ASC 606-10-32-18 and does not adjust the promised amount of consideration from patients and third-party payors for the effects of a significant financing component due to the Corporation's expectation that the period between the time the service is provided to a patient and the time that the patient or a third-party payor pays for that service will be one year or less. However, the Corporation does, in certain instances, enter into payment agreements with patients that allow payments in excess of one year. For those cases, the financing component is not deemed to be significant to the contract.

The Corporation has applied the practical expedient provided by FASB ASC 340-40-25-4 and all incremental customer contract acquisition costs are expensed as they are incurred as the amortization period of the asset that the Corporation otherwise would have recognized is one year or less in duration.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Uncompensated Services

The Corporation was compensated for services at amounts less than its established rates. Net patient service revenue includes amounts, representing the transaction price, based on standard charges reduced by variable considerations such as contractual adjustments, discounts, and implicit price concessions. Charges for uncompensated services for 2023 and 2022 were approximately \$1,494,000,000 and \$1,393,000,000, respectively.

Uncompensated care includes charity and indigent care services of approximately \$154,000,000 and \$149,000,000 in 2023 and 2022, respectively. The cost of charity and indigent care services provided during 2023 and 2022 was approximately \$51,000,000 and \$56,000,000, respectively, computed by applying a total cost factor to the charges foregone.

The following is a summary of uncompensated services and a reconciliation of gross patient charges to net patient service revenue for 2023 and 2022.

	(Dollars in Thousands)				
	2023			2022	
Gross patient charges	\$	2,159,391	<u>\$</u>	2,006,818	
Uncompensated services:					
Charity and indigent care		153,662		148,526	
Medicare		836,011		728,882	
Medicaid		229,788		266,460	
Other third-party payors		246,579		229,854	
Price concessions	-	27,819	-	19,697	
Total uncompensated care	-	1,493,859		1,393,419	
Net patient service revenue	\$	665,532	\$	613,399	

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

4. Investments

Assets Limited as to Use

The composition of assets limited as to use at July 31, 2023 and 2022 is set forth in the following table. See Note 18 for valuation methodologies.

	(Dollars in Thousands)				
		<u>2023</u>		2022	
By board for capital improvements: Certificates of deposit	\$	395	\$	393	
Held by trustee: Money market funds		78,335			
Total assets limited as to use	<u>\$</u>	78,730	\$	393	

Interest income for cash and cash equivalents and assets limited as to use are recorded in investment and other nonoperating income on the statements of operations and changes in net assets.

Property and Equipment, Net

A summary of property and equipment, net at July 31, 2023 and 2022 follows:

	(Dollars in Thousands)					
	<u>2023</u>		<u>2022</u>			
Land	\$	11,947	\$	12,079		
Land improvements		4,251		4,237		
Building		359,983		348,749		
Equipment		454,783		445,382		
Finance lease right-of-use assets		7,057		7,858		
		838,021		818,305		
Less accumulated depreciation		<u>553,315</u>		526,465		
		284,706		291,840		
Construction in progress	-	30,747	-	7,529		
Property and equipment, net	\$	315,453	\$	299,369		

Depreciation expense for the years ended July 31, 2023 and 2022 amounted to approximately \$28,074,000 and \$27,551,000, respectively.

Amortization expense on finance lease right-of-use assets for the years ended July 31, 2023 and 2022 amounted to approximately \$2,142,000 and \$1,724,000, respectively.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

5. Property and Equipment, Net, Continued

Construction contracts exist for various projects at year end with a total commitment of approximately \$35,150,000. At July 31, 2023, the remaining commitment on these contracts approximated \$7,844,000.

6. Goodwill

A summary of goodwill at July 31, 2023 and 2022 follows:

	 (Dollars in T		5
	<u>2023</u>	2022	
Goodwill	\$ 124,778	\$ 124,778	

Goodwill is related to the Corporation's purchase of health care clinics and lease of Palmyra, formerly purchased by the Authority. The goodwill is evaluated annually for impairment.

The changes in the carrying amount of goodwill for the years ended July 31, 2023 and 2022, are as follows:

	(Dollars in T	housands)
Balance at beginning of year:	<u>2023</u>	2022
Goodwill Accumulated impairment losses	\$ 168,707 (43,929)	\$ 168,707 (43,929)
	124,778	124,778
Goodwill acquired during the year Impairment losses Disposal of goodwill	<u> </u>	2F 2E
Balance at end of year: Goodwill Accumulated impairment losses	168,707 (43,929)	168,707 (43,929)
Total	\$ 124,778	\$ 124,778

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

7. Long-Term Debt

Long-term debt consists of the following:

	(Dollars in Thousands)			
	2023	2022		
2012 Series Revenue Anticipation Certificates, payable in varying annual amounts from \$1,145,000 to \$16,285,000 in 2043; bearing interest at fixed rates from 3.00% to 5.00%.	\$ 86,330	\$ 87,380		
2018A Revenue Anticipation Certificates, payable in varying annual amounts from \$4,510,000 to \$7,585,000 in 2033; bearing interest at a variable rate based on a percentage of LIBOR plus the applicable spread.	-	63,360		
2018B Revenue Anticipation Certificates, payable in varying annual amounts from \$1,395,000 to \$11,355,000 in 2040; bearing interest at a variable rate based on a percentage of LIBOR plus the applicable spread.	-	94,310		
2022A Revenue Anticipation Certificates, payable in varying annual amounts from \$5,250,000 to \$16,775,000; bearing interest at a fixed rate of 5.00%.	151,765	*		
2022B Revenue Anticipation Certificates, payable in varying annual amounts from \$5,000 to \$14,205,000 in 2052; bearing interest at a variable rate based on a percentage of term SOFR	07.905			
plus a credit spread.	97,805			
Finance lease liabilities (Note 21)	7,681	<u>8,512</u>		
	343,581	253,562		

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Long-Term Debt, Continued

	(Dollars in Thousands)				
		2023		2022	
Less: unamortized debt issuance cost Less: current portion Less: unamortized discount Add: unamortized premium	\$	2,224 9,067 1,506 5,882	\$	1,114 10,170 - 4,360	
Long-term debt, net of current portion	\$	336,666	\$	246.638	

The Series 2012 Revenue Certificates were issued on December 1, 2012 for the purposes of financing the costs of making certain additions, extensions, and capital improvements to its health care system. The Series 2012 Revenue Certificates bear interest at fixed rates from 3.00% to 5.00%.

The Series 2018A Refunding Revenue Certificates were issued on November 1, 2018 in the amount of \$76,100,000 for the purpose of refunding all of the Series 2008A and 2008B Refunding Revenue Certificates. The Series 2018B Refunding Revenue Certificates were issued on November 1, 2018 in the amount of \$96,765,000 for the purpose of refunding all of the Series 2010A Revenue Certificates. The interest rate on each of the Series 2018A Refunding Revenue Certificates and Series 2018B Refunding Revenue Certificates will be reset monthly at a variable rate equal to LIBOR plus a credit spread. The Corporation may convert the interest rate upon compliance with the terms and provisions of the related indenture. As of December 2022, the Series 2018A and 2018B Refunding Revenue Certificates were paid in full and no longer outstanding.

The Series 2022A Refunding Revenue Certificates were issued on December 1, 2022 in the amount of \$151,765,000 for the purpose of refunding all of the Series 2018A and 2018B Refunding Revenue Certificates. The Series 2022A Certificates mature serially on each September 1st in 2023 through 2039 and 2043 and 2044 and bear interest at a fixed rate of 5.00% per annum.

The Series 2022B Revenue Certificates were issued on December 22, 2022 in the amount of \$97,805,000 for the purpose of financing cost of certain capital expenditures for Phoebe Putney Memorial Hospital, Inc. The Series 2022B Certificates will mature on March 1, 2052, are subject to mandatory sinking fund redemption on each March 1st in 2026 through 2051 and are subject to mandatory purchase on March 1, 2037. The Series 2022B Certificates bear interest at a variable rate reset monthly equal to a percentage of term SOFR plus a credit spread. The Corporation may convert the interest rate upon compliance with terms and provisions or the related indenture.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Long-Term Debt, Continued

As a result of the bond refunding transactions, the Corporation recognized a loss on extinguishment of approximately \$446,000. The loss included the write-off of unamortized 2018A and 2018B Series issue costs as well as funds necessary to adequately fund the extinguished 2018A and 2018B Series accounts. The loss is reflected in the investment and other nonoperating income line of the statements of operations and changes in net assets.

Under the terms of the 2022B Certificate Indentures, the Corporation is required to maintain certain deposits with a trustee. Such deposits are included with assets limited as to use in the balance sheet.

Series 2012, 2022A and 2022B Revenue Certificates are secured by all receipts of, and revenue, income and money derived from the Corporation's operation of the Hospital premises.

The outstanding notes securing the Series 2012, 2022A and 2022B Revenue Certificates were issued pursuant to the Master Trust Indenture dated as of March 1, 2002, as amended, among the Corporation, Phoebe Putney Memorial Hospital, Inc. and U.S. Bank Trust Company, National Association (formerly U.S. Bank National Association), as master trustee. Under the terms of the Master Trust Indenture, the Corporation is limited on the incurrence of additional borrowings and requires that the Corporation satisfy certain measures of financial performance as long as the notes are outstanding. For the fiscal year ended July 31, 2022, the Corporation did not meet the debt service coverage ratio requirement associated with the 2018A and 2018B Revenue Certificates, which requires the Corporation to maintain a maximum annual debt service coverage ratio of greater than 1.00:1.00. However, the bond holder provided a waiver for this covenant default.

Scheduled principal repayments on long-term debt (excluding finance lease liabilities) for the next five years are as follows:

	(Dollars in Thousands)							
Year		2012	į	2022A	<u>.</u>	2022B		<u>Total</u>
2024 2025 2026 2027	\$	1,145 1,260 1,385 1,530	\$	5,445 5,665 5,895 6,120	\$	- 150 155	\$	6,590 6,925 7,430 7,805
2028 Thereafter	-	1,670 79,340	-	6,360 122,280	ş <u>——</u>	155 97,345	-	8,185 298,965
Total	<u>\$</u>	86,330	\$	<u>151,765</u>	\$	97,805	\$	335,900

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

8. Derivative Financial Instruments

The Corporation entered into fixed pay and constant maturity swaps to effectively swap variable interest rates to fixed interest rates thus reducing the impact of interest rate changes on future interest expense. The fair market value of the swaps is reported in noncurrent liabilities on the balance sheet. The critical terms of the swaps are as follows:

(Dollars in T	(Dollars in Thousands)						
\$25MM Fixed Pay LIBOR Swap - Non-Hedge							
<u>2023</u> <u>2022</u>							
Notional amount Fair market value Life remaining	\$ 18,566 \$ (971) 9 Years	\$ 19,676 \$ (2,259) 10 Years					
\$25MM Fixed Pay LIBOR Swap - Non-Hedge							
<u>2023</u> <u>2022</u>							
Notional amount Fair market value Life remaining	\$ 18,566 \$ (865) 9 Years	\$ 19,676 \$ (2,138) 10 Years					
\$21.145MM Fixed Pay LIB	OR Swap - Non-H	edge					
	2023	2022					
Notional amount Fair market value Life remaining	\$ 15,703 \$ (721) 9 Years	\$ 16,642 \$ (1,788) 10 Years					
Constant Maturity LIBO	R Swap - Non-Hed	lge					
	<u>2023</u> <u>2022</u>						
Notional amount Fair market value Life remaining	\$ 26,418 \$ (423) 9 Years	\$ 27,998 \$ 173 10 Years					

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

8. <u>Derivative Financial Instruments, Continued</u>

(Dollars in Thousands)						
Constant Matur	ity LIBOR Sw	/ap - Non-Hed	ge			
		<u>2023</u>		2022		
Notional amount	\$	26,418	\$	27,998		
Fair market value	\$	(480)	\$	131		
Life remaining		9 Years	1	0 Years		

The swaps were issued at market terms so that they had no fair value at their inception. The carrying amount of the swaps has been adjusted to fair value at the end of the year which, because of changes in forecasted levels of the LIBOR, resulted in reporting a liability. The Corporation deemed the capacity to perform on the part of the derivative counterparty to be of little or no concern; and no adjustment was applied to standard market valuation practices.

The swap results are included in excess revenues (expenses). For the years ending July 31, 2023 and 2022, this earnings impact totaled a gain of approximately \$2,421,000 and \$3,789,000, respectively.

9. Net Assets With Donor Restrictions

A summary of the net assets with donor restrictions at July 31, 2023 and 2022 follows:

	(Dollars in Thousands)			
Net assets with donor restrictions that are	2023	2022		
subject to expenditure for a specified purpose	<u>\$ 10.535</u>	\$ 8,799		
Net assets with donor restrictions that are perpetual in nature	\$ 2,024	\$ 2,024		

10. Pension Plan

The Corporation has a defined benefit pension plan covering all full-time regular employees working 1,000 hours or more in a twelve-month period with an employment date before December 31, 2006. The plan provides benefits that are based upon earnings and years of service. The Corporation's funding policy is to make the minimum annual contribution required by applicable regulations. Contributions are intended to provide not only for benefits attributed to service to date, but also for those expected to be earned in the future.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

10. Pension Plan, Continued

The measurement dates were July 31, 2023 and 2022. The Corporation issues a publicly available financial report that includes financial statements and required supplementary information for the Retirement Plan for Employees of Phoebe Putney Health System, Inc. That report may be obtained by contacting the management of the Corporation.

Effective December 31, 2014, the Corporation amended the pension plan to freeze all benefit accruals except for participants whose combined age and credited service equaled or exceeded 70 by the effective date. On July 28, 2016, the Corporation executed an amendment to permit vested terminated participants with an accrued benefit of \$150,000 or less to make an election during the period September 2, 2016 through November 1, 2016 to receive a lump sum distribution. This amendment was effective December 1, 2016 and eligibility was based on the benefit accruals as of December 1, 2016. Such distributions were made during the period December 1, 2016 through December 31, 2016. Effective December 31, 2016, the Corporation amended the pension plan to freeze all benefit accruals for all remaining participants. On November 16, 2017, the Corporation purchased annuity contracts totaling approximately \$5,373,000 to settle a portion of the pension obligations, as part of a small benefit annuity lift out plan.

The following table sets forth the defined benefit pension plan funded status and amounts recognized in the financial statements at July 31, 2023 and 2022:

	(Dollars in Thousands)		
	2023	<u>2022</u>	
Plan assets at fair value at July 31 Projected benefit obligation at July 31	\$ 231,738 255,077	\$ 232,028 279,610	
Funded status	\$ (23,339)	\$ (47,582)	
Amounts recognized in the balance sheets consist of: Noncurrent liabilities	<u>\$ (23,339)</u>	<u>\$ (47,582)</u>	
Amounts recognized in net assets without donor restrictions: Net actuarial loss	\$ (66,190)	\$ (89,650)	
Deferred pension cost	\$ (66,190)	\$ (89,650)	

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

10. Pension Plan, Continued

	(Dollars in Thousands)		
	2023	2022	
Weighted-average assumptions used to determine pension benefit obligations: Discount rate Rate of compensation increase	5.22% N/A	4.44% N/A	
Weighted-average assumptions used to determine net periodic benefit cost:			
Discount rate	4.44%	2.92%	
Expected long-term return on			
plan assets	6.50%	6.50%	
Rate of compensation increase	N/A	N/A	

Mortality table assumptions used to determine pension benefit obligations were PRI2012 Employee and Healthy Annuitant Mortality Tables with Fully Generational Projections using MP2021 with Aon's Endemic Adjustment for 2023 and MP2021 for 2022.

The Corporation's expected rate of return on plan assets is determined by the plan assets' historical long-term investment performance, current asset allocation, and estimates of future long-term returns by asset class.

The following table sets forth the components of net periodic cost and other amounts recognized in net assets without donor restrictions for the years ended July 31, 2023 and 2022:

	(Dollars in Thousands)				-
		2023		2022	
Interest cost Expected return on plan assets Amortization of recognized net	\$	11,366 (14,637)	\$	7,435 (17,453)	
actuarial loss	2	2,488		2,648	
Net periodic benefit cost	-	(783)	¥	(7,370)	

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

10. Pension Plan, Continued

	(Dollars in Thousands)		
	2023	2022	
Other changes in plan assets and benefit obligations recognized in net assets without donor restrictions: Net actuarial gain Amortization of net actuarial loss	\$ (20,972) (2,488)	\$ (7,970) (2,648)	
Total recognized in net assets without donor restrictions	(23,460)	(10,618)	
Total recognized in net periodic benefit cost and net assets without donor restrictions	\$ (24,243)	<u>\$ (17,988)</u>	

The change in projected benefit obligation for the defined benefit pension plan for the years ended July 31, 2023 and 2022 included the following components:

	(Dollars in Thousands)			
Drainstad happfit obligation	2023	2022		
Projected benefit obligation, beginning of year Interest cost	\$ 279,610 11,366	\$ 340,621 7,435		
Actuarial gain Benefits paid	(23,164) (12,735)	(57,169) (11,277)		
Projected benefit obligation, end of year	<u>\$ 255,077</u>	\$ 279,610		
Accumulated benefit obligation	<u>\$ 255,077</u>	\$ 279,610		

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

10. Pension Plan, Continued

The change in fair value of plan assets for the years ended July 31, 2023 and 2022 included the following components:

		(Dollars in Thousands)			
Plan assets at fair value,		<u>2023</u>		2022	
beginning of year	\$	232,028	\$	275,050	
Actual return on assets		12,445		(31,745)	
Benefits paid	8	(12,735)	19	(11,277)	
Plan assets at fair value, end of year	<u>\$</u>	231,738	<u>\$</u>	232.028	

The Corporation does not anticipate making a contribution during fiscal year 2024.

Actuarial gains related to changes in the benefit obligation of the defined benefit pension plan were approximately \$23,164,000 and \$57,169,000 in 2023 and 2022, respectively. Significant components of gains impacting this obligation include changes in the discount rate and updates to the retirement and mortality assumptions.

Estimated Future Benefit Payments

The following benefit payments are expected to be paid:

	_(Dollars	s in Thousands)
Year Ending July 31		Pension <u>Benefits</u>
2024	\$	14,038
2025	\$	14,747
2026	\$	15,344
2027	\$	15,847
2028	\$	16,259
2029 - 2033	\$	85,312

The expected benefits to be paid are based on the same assumptions used to measure the Corporation's benefit obligation at July 31, 2023.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Pension Plan, Continued

Plan Assets

The composition of plan assets at July 31, 2023 and 2022 is as follows:

	Target Allocations		Plan /	Assets	
	2023	2022	<u>2023</u>	<u>2022</u>	
Asset category:					
Global equities	38%	47%	47%	47%	
Hedge funds	15%	20%	17%	21%	
Real assets	7%	8%	6%	8%	
Liability-hedging assets	<u>40</u> %	<u>25</u> %	<u>30</u> %	<u>24</u> %	
Total	<u>100</u> %	<u>100</u> %	<u>100</u> %	<u>100</u> %	

The Corporation's investment strategy is to manage the portfolio to preserve principal and liquidity while maximizing the return on the investment portfolio through the full investment of available funds. The portfolio is diversified by investing in multiple types of investment-grade securities. The investment policy requires assets of the plan to be primarily invested in securities with at least an investment grade rating to minimize interest rate and credit risk. The plan assets are long-term in nature and are intended to generate returns while preserving capital.

Pension assets are invested in various classes as summarized in the table below for 2023 and 2022. The allocation between different investment vehicles is determined by the Corporation, based on current market conditions, short-term and long-term market outlooks, and cash needs for distributions and plan expenses. Assumptions for expected returns on plan assets are based on historical performance, long-term market outlook, and a diversified investment approach designed to provide steady, consistent returns that minimize market fluctuations. The Corporation utilizes the services of a professional investment advisor in the selection of individual fund managers. The investment advisor tracks the performance of each fund manager and makes recommendations for redistributions, as needed, to comply with targeted allocations or to replace underperforming funds.

The Corporation attempts to mitigate investment risk by rebalancing between investment classes as the Corporation's contributions and monthly benefit payments are made. Although changes in interest rates may affect the fair value of a portion of the investment portfolio and cause unrealized gains and losses, such gains or losses would not be realized unless the investments are sold.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

10. Pension Plan, Continued

Plan Assets, Continued

The fair values of the Corporation's pension plan assets at July 31, 2023 and 2022, by asset category are as follows:

	(Dollars in Thousands)					
:	Fair Value Measurements at July 31, 2023					
Asset Category	<u>Total</u>	(Level 3)				
Money market funds Equity securities Real estate investment trusts	\$ 7,200 4,843 6,326	\$ 1,641 4,843 6,326	\$ 5,559 - -	\$ - - -		
Total assets in fair value hierarchy	18,369	<u>\$ 12,810</u>	<u>\$ 5,559</u>	\$ -		
Investments measured at net asset value	213,369					
Total assets at fair value	\$ 231,738					
	(Dollars in Thousands)					
		(Dollars in	Thousands)			
	Fair	(Dollars in Value Measurem		2022		
Asset Category	Fair <u>Total</u>	***		2022 (<u>Level 3</u>)		
Asset Category Money market funds Equity securities Real estate investment trusts		Value Measurem	nents at July 31,			
Money market funds Equity securities	Total \$ 3,639 4,158	Value Measurem (<u>Level 1</u>) \$ - 4,158	nents at July 31,	(Level 3)		
Money market funds Equity securities Real estate investment trusts Total assets in fair value	Total \$ 3,639 4,158 	Value Measurem (<u>Level 1</u>) \$ - 4,158 10,344	(Level 2) \$ 3,639	(<u>Level 3</u>) \$ 		

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

10. Pension Plan, Continued

Plan Assets, Continued

The following table sets forth additional information for assets valued at NAV as a practical expedient:

				as of July 31, 2023	
		(Dollars in	Thousands)		
			Unfunded	Restrictions on	Redemption
	E	air Value	Commitments	Redemption Frequency	Notice Period
Mutual funds - fixed income funds	\$	7,049	None	Monthly	30 Days
Mutual funds - index funds	\$	65,919	None	Daily	15 Days
Mutual funds - growth and other					
funds	\$	4,915	None	Daily	None
Alternative investments:				-	
Credit opportunities	\$	4,498	None	Annually	90 Days
Multi-strategy	\$	22,633	None	Monthly - Calendar Quarter	45 - 90 Days
Equity securities	\$	103,911	\$ 424	None - Annually	None - 62 Days
Other	\$	4,444	None	Monthly	3 Business Days
		,		,	j
				as of July 31, 2022	
		(Dollars in	Thousands)		
			Unfunded	Restrictions on	Redemption
	F	air Value	Commitments	Redemption Frequency	Notice Period
			·		
Mutual funds - fixed income funds	\$	8,420	None	Monthly	30 Days
Mutual funds - index funds	\$	57,602	None	Daily	15 Days
Mutual funds - growth and other				, and the second	·
funds	\$	4,303	None	Daily	None
Alternative investments:	•	.,		,	
Credit opportunities	\$	6.282	None	Annually	90 Days
Multi-strategy	\$	22,667	None	Monthly - Calendar Quarter	45 - 92 Days
Equity securities	\$	110,338	\$ 264	Weekly - Annually	4 - 180 Days
Other	\$	4,275	None	Monthly	3 Business Days
	Ψ	1,210	140110	1110111111	

Financial assets valued using Level 1 inputs are based on unadjusted quoted market prices within active markets. Financial assets valued using Level 2 inputs are based primarily on quoted prices for similar investments in active or inactive markets. Financial assets using Level 3 inputs were primarily valued using management's assumptions about the assumptions market participants would utilize in pricing the asset or liability. Valuation techniques utilized to determine fair value are consistently applied. See Note 18 for valuation methodologies.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

10. Pension Plan, Continued

Defined Contribution Plan

The Corporation maintains defined contribution plans covering substantially all eligible employees. Employees may deposit a portion of their earnings for each pay period on a pretax basis and the Corporation matches 50% of each participant's voluntary contributions up to a maximum of 6% of the employee's annual salary. At its discretion, the Corporation may make additional contributions to the Plan. Matching and discretionary contribution expenses for the years ended July 31, 2023 and 2022 totaled approximately \$3,212,000 and \$3,172,000, respectively.

Employee Health Insurance

The Corporation has a self-insurance plan under which a third-party administrator processes and pays claims. The Corporation reimburses the third-party administrator for claims incurred and paid. In addition, the Corporation participates in a shared group financing layer agreement with other Georgia hospitals through a program offered by Georgia ADS, LLC. The program is designed to provide for the financing and payment of covered claims. The parameters of the program include covered claims between \$225,000 and \$850,000. Each participant in the program is responsible for a portion of the shared claims based on their percentage of the total claims for the group. Additional insurance has been obtained to provide coverage for claims exceeding \$850,000. Total expenses related to this plan were approximately \$22,392,000 and \$23,353,000 for 2023 and 2022, respectively.

Malpractice Insurance

Phoebe Putney Indemnity, Ltd. (PPI), located in the Cayman Islands, was incorporated on November 14, 2018 as an exempted company under the Companies Law of the Cayman Islands. PPI is a wholly-owned subsidiary of the System, established to provide general liability, professional liability, personal injury liability, advertising injury liability, contractual liability, and auto physical damage coverage to the System, including the Corporation.

PPI issues a claims-made policy with a per occurrence limit of \$15,000,000 for 2023 and \$2,000,000 for 2022 and no annual aggregate for 2023 and an annual aggregate of \$2,000,000 for 2022 covering medical incidents, which is in excess of per occurrence limit of \$5,000,000 for 2023 and 2022 and no annual aggregate for 2023 and an annual aggregate of \$32,000,000 for 2022 covering professional and general liabilities, personal injury, advertising injury liability, and contractual liability of the Corporation.

PPI purchases annual excess of loss reinsurance coverage in order to limit its financial exposure to large claims relating to employed physicians and surgeons. Under the per risk coverage, the reinsurer shall pay up to \$600,000 for 2023 and 2022, per loss, per insured, in excess of \$400,000 for 2023 and 2022, per loss, per insured. In the prior year, clash coverage was in place whereby the reinsurer shall pay up to \$600,000 for 2022, per loss occurrence, in excess of \$400,000 for 2022, per loss occurrence. However, this was not continued in the

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Malpractice Insurance, Continued

current policy period. The maximum amount recoverable for both of these coverages combined shall not exceed 250% for 2023 and 300% for 2022 of the maximum subject premium or \$6,000,000, for 2023 and 2022, whichever is greater. Under the excess of limits coverage, the reinsurer shall pay up to \$2,000,000 for 2023 and \$6,000,000 for 2022, per loss, per insured, in excess of \$1,000,000 in 2023 and 2022, per loss, per insured. The maximum amount recoverable for this coverage shall not exceed \$6,000,000 for 2023 and \$12,000,000 for 2022. During the current period, there is a second excess limits coverage. Under this coverage, the reinsurer shall pay up to \$4,000,000 per loss, per insured, in excess of \$3,000,000 per loss, per insured. The maximum amount recoverable for this coverage shall not exceed \$8,000,000. The reinsurance treaty provides for adjustable premiums based on ceded losses up to a stated maximum. Such adjustments are recorded in the period when they become known.

The System has also purchased excess liability coverage which includes coverage of the Corporation. The limits of the policy are \$50,000,000 per occurrence and in aggregate in excess of the PPI coverage of \$5,000,000. All of the risk related to this coverage has been ceded to unrelated reinsurers via a contract of reinsurance.

Various claims and assertions have been made against the Corporation in its normal course of providing services. In addition, other claims may be asserted arising from services provided to patients in the past. In the opinion of management, adequate provision has been made for losses which may occur from such asserted and unasserted claims that are not covered by liability insurance.

13. Concentrations of Credit Risk

The Corporation is located in Albany, Georgia. The Corporation grants credit without collateral to its patients, most of whom are residents of Southwest Georgia and are insured under third-party payor agreements. The mix of receivables from patients and third-party payors at July 31, 2023 and 2022 was as follows:

	<u>2023</u>	<u>2022</u>
Medicare Medicaid Blue Cross Commercial Patients	27% 13% 24% 35% 1%	28% 17% 27% 27% 1%
Total	<u>100</u> %	<u>100</u> %

At July 31, 2023, the Corporation had deposits at major financial institutions which exceeded the \$250,000 Federal Deposit Insurance Corporation limits. Management believes the credit risks related to these deposits is minimal.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

14. Related Party Payables

	(Dollars in Thousands)			
	2023	<u>2022</u>		
Due to Phoebe Putney Health System, Inc. Due from other related parties	\$ (68,180 <u>)</u>	\$ (48,037) 7		
Net related party payables	\$ (68,170)	\$ (48,030)		

The related party transactions that affect the above receivables and payables arise from the sharing of services and costs in the ordinary course of business.

15. Related Organization

Phoebe Foundation, Inc. (Foundation) was established to raise funds to support the operation of the Corporation. The Foundation's bylaws provide that all funds raised, except for funds required for the operation of the Foundation, be distributed to or be held for the benefit of the Corporation. The Foundation's general funds, which represent the Foundation's undesignated resources, are distributed to the Corporation in amounts and in periods determined by the Foundation's Board of Directors, who may also restrict the use of general funds for hospital plant replacement or expansion or other specific purposes. Plant replacement and expansion funds, specific-purpose funds, and assets obtained from endowment income of the Foundation are distributed to the Corporation as required to comply with the purposes specified by donors. The Corporation's interest in the net assets of the Foundation is reported as an other asset in the balance sheets.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

15. Related Organization, Continued

	(Dollars in Thousands)				
	2023	2022			
Assets:					
Cash and cash equivalents	\$ 6,886	\$ 5,784			
Investments	14,672	13,972			
Other assets	1,280	773			
Total assets	\$ 22,838	\$ 20,529			
Liabilities and net assets:					
Accounts payable	\$ 48	\$ 269			
Due to related parties	8	4			
Total liabilities	56	273			
Net assets	22,782	20,256			
Total liabilities and net assets	\$ 22,838	\$ 20,529			
Revenue and support	\$ 2,678	\$ 1,456			
Expenses	1,888	2,518			
Excess of revenue and support					
(expenses)	790	(1,062)			
Restricted contributions	2,593	2,708			
Released from restriction to operations	(857)	(1,442)			
Net assets, beginning of year	20,256	20,052			
Net assets, end of year	<u>\$ 22,782</u>	<u>\$ 20,256</u>			

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

16. Functional Expenses

The Corporation provides general health care services to residents within its geographic location. Expenses related to providing these services in 2023 and 2022 are as follows:

		Dollars in Thousands)	
July 31, 2023	Patient Care Services	General and Administrative	Total
Salaries and wages Employee health and welfare Medical supplies and other Purchased services Depreciation and amortization Interest Total	\$ 134,855 36,628 245,039 116,276 13,924 5,163 \$ 551,885	\$ 29,456 8,155 59,858 41,179 16,292 6,105 \$ 161,045	\$ 164,311 44,783 304,897 157,455 30,216 11,268 \$ 712,930
July 31, 2022	<u>9 </u>	<u> </u>	<u> </u>
Salaries and wages Employee health and welfare Medical supplies and other Purchased services Depreciation and amortization Interest	\$ 116,054 26,924 237,238 189,964 13,403 2,901	\$ 35,260 8,443 64,019 43,244 15,872 3,459	\$ 151,314 35,367 301,257 233,208 29,275 6,360
Total	\$ 586,484	\$ 170,297	\$ 756,781

The financial statements report certain expense categories that are attributable to more than one health care service or support function. Therefore, these expenses require an allocation on a reasonable basis that is consistently applied. Costs not directly attributable to a function, including depreciation and amortization, interest expense, and other occupancy related costs, are allocated to a function based on a square footage basis. Benefit related expenses are allocated consistent with salaries.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

17. Fair Values of Financial Instruments

The following methods and assumptions were used by the Corporation in estimating the fair value of its financial instruments:

- Cash and cash equivalents, accounts payable, accrued expenses, estimated third-party payor settlements, and Medicare accelerated and advance payments: The carrying amount reported in the balance sheets approximates its fair value due to the short-term nature of these instruments.
- Assets limited as to use: Amounts reported in the balance sheets approximate fair value. See Note 18 for fair value measurement disclosures.
- Derivative financial instruments: The carrying amount reported in the balance sheets for derivative financial instruments approximates its fair value. See Note 18 for fair value measurement disclosures.
- Long-term debt: Fair values of the Corporation's revenue notes are based on current traded value. The carrying amount reported in the balance sheets for debt totals approximately \$340,276,000 and \$249,410,000 at July 31, 2023 and 2022, respectively, with a fair value of approximately \$346,147,000 and \$249,445,000, respectively. Based on inputs used in determining the estimated fair value, the Corporation's long-term debt would be classified as Level 2 in the fair value hierarchy.

18. <u>Fair Value Measurement</u>

Following is a description of the valuation methodologies used for assets and liabilities at fair value. There have been no changes in the methodologies used at July 31, 2023 and 2022.

- Money market funds and certificates of deposit: Valued at amortized cost, which approximates fair value.
- Equity securities: Certain equity securities are valued at the closing price reported on the active market on which the individual securities are traded. Other equity securities are valued based on quoted prices for similar investments in active or inactive markets or valued using observable market data.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

18. Fair Value Measurement, Continued

- Mutual funds and alternative investments: Certain mutual funds are valued at
 closing price reported on the active market on which the individual securities
 are traded. Other mutual funds are valued at the net asset value (NAV) of
 shares held at year end. Certain investments invest in a variety of growth and
 value assets. Management of the funds has the ability to shift investments as
 they feel necessary to meet established goals.
- Real estate investment trusts: These exchange traded investments are
 valued on the basis of a discounted cash flow approach, which includes the
 future rental receipts, expenses, and residual values as the highest and best
 use of the real estate from a market participant view as rental property.
- *Derivatives:* Valued using forward LIBOR curves. Values are then verified against counterparty mark-to-market valuations.

The preceding methods described may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although management believes its valuation methods are appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

Fair values of assets and liabilities measured on a recurring basis at July 31, 2023 and 2022 are as follows:

		(Dollars in Thousands)						
			Fair Value Measurements at Reporting Date Us				e Using	
			-	Prices in	_	Significant		
				Markets	_	ther		ificant
			For Identical			ervable		servable
	_			oilities		puts		puts
July 31, 2023	Ŀ	air Value	(<u>Le</u>	<u>vel 1</u>)	(<u>Le</u>	evel 2)	(<u>Le</u>	<u>vel 3</u>)
Assets:								
Money market funds	\$	78,335	\$	78,335	\$	₩	\$	(a)
Certificates of deposit	-	395			ic	395	-	/#:
Total assets at fair value	<u>\$</u>	78,730	<u>\$</u>	78,335	\$	395	\$	591
Liabilities: Derivatives	\$	3,460	\$	<u> </u>	\$	3,460	\$	<u> </u>

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

18. Fair Value Measurement, Continued

			(Dollars in Thousands)					
			Fair V	alue Meas	urement	s at Report	ting Date	Using
			Quoted I		-	ificant her	Sign	ificant
	Foir	· Value	For Ide Liabi (Lev	entical lities	Obse In	rner ervable outs <u>vel 2</u>)	Unobs In	ificant servable outs vel 3)
July 31, 2022	<u> </u>	value	(<u>rev</u>	<u>ei i</u>)	(<u>Le</u>	<u>/ei z</u>)	(<u>Le</u>	<u>ver s</u>)
Assets: Certificates of deposit	\$	393	\$	8	\$	393	\$	*
Total assets at fair value	\$	393	\$	196	<u>\$</u>	393	\$	
Liabilities: Derivatives	\$	5,881	\$	0.00	\$	5,881	\$	

Following is a description of the valuation methodologies used and investment strategies for assets measured using NAV as a practical expedient:

- Mutual funds fixed income funds: The fixed income mutual funds seek to provide a
 high level of current income while preserving principal by primarily investing in a
 portfolio of domestic and international debt securities with an investment grade or
 better and with a dollar weighted average maturity between three and ten years. The
 fixed income mutual funds may be redeemed monthly with 30 days' notice.
- Mutual funds index funds: The index mutual funds are invested in a variety of large cap domestic companies that are members of the indices. Members of the indices are determined each year during annual reconstruction and enhanced quarterly with the addition of initial public offerings. The index mutual funds have no redemption restrictions with redemption notice requirements of 15 days.
- Mutual funds growth and other funds: The growth and other mutual funds seek to provide a high level of return through the allocation of investments among both small cap investments and mortgage-backed securities. The growth and other funds may be redeemed daily with daily notice.
- Alternative investments: The objective of the alternative investments is to use leveraged, long, short and derivative positions in both domestic and international markets with the goal of generating high returns while maintaining minimal risk. The alternative investments may be redeemed from a range of daily with daily notice to annually with 90 days' notice. The limits on redemptions vary from none to a 24 month hard lock-up.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

19. Commitments and Contingencies

Compliance Plan

The healthcare industry has been subjected to increased scrutiny from governmental agencies at both the federal and state levels with respect to compliance with regulations. Areas of noncompliance identified at the national level include Medicare and Medicaid, Internal Revenue Service, and other regulations governing the healthcare industry. In addition, the Reform Legislation includes provisions aimed at reducing fraud, waste, and abuse in the healthcare industry. These provisions allocate significant additional resources to federal enforcement agencies and expand the use of private contractors to recover potentially inappropriate Medicare and Medicaid payments. The Corporation has implemented a compliance plan focusing on such issues. There can be no assurance that the Corporation will not be subjected to future investigations with accompanying monetary damages.

Health Care Reform

There has been increasing pressure on Congress and state legislatures to control and reduce the cost of healthcare on the national or at the state level. Legislation has been passed that includes cost controls on healthcare providers, insurance market reforms, delivery system reforms, and various individual and business mandates among other provisions. The costs of these provisions are and will be funded in part by reductions in payments by government programs, including Medicare and Medicaid. There can be no assurance that these changes will not adversely affect the Corporation.

Litigation

The Corporation is involved in litigation and regulatory investigations arising in the course of business. After consultation with legal counsel, management estimates that these matters will be resolved without material adverse effect on the Corporation's future financial position or results from operations. See malpractice insurance disclosures in Note 12.

Other

On May 18, 2017, a group submitted to the Georgia Department of Community Health, a certificate of need application for a new hospital to be located within the Corporation's service area. On November 15, 2017, the Georgia Department of Community Health granted Lee County Medical Center a certificate of need to build a 60-bed hospital in Lee County, Georgia. The Georgia Department of Community Health has granted multiple extensions since 2017 related to the Certificate of Need. As of March 27, 2023, the Certificate of Need has been cancelled due to Lee County Medical Center having failed to show good cause or to request a hearing after failure to secure financing in a timely manner resulting in an almost three year delay.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

Liquidity and Availability

As of July 31, 2023 and 2022, the Corporation has working capital of approximately \$123,780,000 and \$92,337,000 and average days (based on normal expenditures) cash on hand of 43 and 35 days, respectively.

Financial assets available for general expenditures within one year of the balance sheet date, consists of the following at July 31, 2023 and 2022:

	(Dollars in Thousands)			
		2023		2022
Cash and cash equivalents Patient accounts receivable, net Other current assets - other receivables		80,578 90,961 1,232	\$	68,626 85,637 2,226
Internally designated for capital improvements	4.	395	-	393
Total financial assets available	\$	173,166	\$	156,882

None of the financial assets available are subject to donor or other contractual restrictions that make them unavailable for general expenditure within one year of the balance sheet date. The Corporation estimates that approximately 100% of the internally designated funds for capital improvements are available for general expenditure within one year in the normal course of operations. Accordingly, these assets have been included in the quantitative information above. The Corporation has other assets whose use is limited that are held by trustees under indenture agreements. These assets whose use is limited are not available for general expenditure within the next year and are not reflected in the amounts above. The Corporation has the ability to structure its financial assets to be available as its general expenditures, liabilities, and other obligations come due.

21. Leases

The Corporation has operating and finance leases for buildings and equipment. The Corporation determines if an arrangement is a lease at the inception of a contract. Leases with an initial term of twelve months or less are not recorded on the balance sheets. The Corporation has lease agreements which require payments for lease and nonlease components and has elected to account for these as a single lease component.

Right-of-use assets represent the Corporation's right to use an underlying asset during the lease term, and lease liabilities represent the Corporation's obligation to make lease payments arising from the lease. Right-of-use assets and lease liabilities are recognized at the commencement date, based on the net present value of fixed lease payments over the lease term. The Corporation's lease terms include options to extend or terminate the lease when it is reasonably certain that the option will be exercised. As most of the Corporation's operating leases do not provide an implicit rate, the Corporation uses its incremental borrowing rate based on the information available at the commencement date in determining the present

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

21. Leases, Continued

value of lease payments. The Corporation considers recent debt issuances, as well as publicly available data for instruments with similar characteristics when calculating its incremental borrowing rates. Finance lease agreements generally include an interest rate that is used to determine the present value of future lease payments. Operating fixed lease expense and finance lease amortization expense are recognized on a straight-line basis over the lease term. Variable lease costs consist primarily of common area maintenance and are not significant to total lease expense.

Operating and finance lease right-of-use assets and lease liabilities as of July 31, 2023 and 2022 were as follows:

	(Dollars in T	(Dollars in Thousands)			
	2023	2022			
Operating leases: Right-of-use assets: Operating lease right-of-use assets	<u>\$ 637</u>	<u>\$ 175</u>			
Lease liabilities: Current portion Long-term	\$ 266 362	\$ 86 89			
Total operating lease liabilities	\$ 628	<u>\$ 175</u>			
Finance leases: Right-of-use assets: Property and equipment, net	<u>\$ 7,057</u>	<u>\$ 7,858</u>			
Lease liabilities: Current portion Long-term	\$ 2,058 5,623	\$ 2,222 6,290			
Total finance lease liabilities	\$ 7,68 <u>1</u>	\$ 8,512			

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

21. Leases, Continued

Operating expenses for the leasing activity of the Corporation as lessee for the years ended July 31, 2023 and 2022 are as follows:

	(Dollars in Thousands)				
<u>Lease Type</u>	<u>2</u>	2023	2	2022	
Operating lease cost Finance lease interest Finance lease amortization	\$	119 369 <u>2,142</u>	\$	83 358 1,724	
Total lease cost	<u>\$</u>	2,630	<u>\$</u>	<u>2,165</u>	

Cash paid for amounts included in the measurement of lease liabilities for the years ended July 31, 2023 and 2022 are as follows:

	(Dollars in Thousands)			
	2	023	Ã	2022
Operating cash flows from operating leases Operating cash flows from finance leases Financing cash flows from finance leases	\$	119 369 2,084	\$	83 358 1,809
Total	\$	2,572	\$	2,250

The aggregate future lease payments for operating and finance leases as of July 31, 2023 were as follows:

	(Dollars in Thousands			s)
Year Ending July 31	<u>Finance</u>		<u>Ope</u>	rating
2024 2025 2026 2027 2028 Thereafter	\$	2,390 2,328 2,023 1,502 48 136	\$	295 211 153 13 4
Total undiscounted cash flows		8,427		676
Less: present value discount		746	3	48
Total lease liabilities	<u>\$</u>	7,681	\$	628

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

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Leases, Continued

Average lease terms and discount rates at July 31, 2023 and 2022 were as follows:

	2023	2022
Weighted-average remaining lease term (years):		
Operating leases	2.61	2.00
Finance leases	3.76	3.94
Weighted-average discount rate:		
Operating leases	5.91%	5.00%
Finance leases	5.00%	5.00%

22. Coronavirus (COVID-19)

As a result of the spread of the COVID-19 coronavirus, economic uncertainties have arisen. The outbreak has put an unprecedented strain on the U.S. healthcare system, disrupted or delayed production and delivery of materials and products in the supply chain, and caused staffing shortages. The extent of the impact of COVID-19 on the Corporation's operational and financial performance depends on certain developments, including the duration and spread of the outbreak, remedial actions and stimulus measures adopted by local and federal governments, and impact on the Corporation's customers, employees and vendors all of which are uncertain and cannot be predicted. At this point, the extent to which COVID-19 may impact the Corporation's financial position or results of operations is uncertain. The federal Public Health Emergency for COVID-19 expired on May 11, 2023

On March 27, 2020, the President signed the Coronavirus Aid, Relief and Economic Security Act (CARES Act). Certain provisions of the CARES Act provide relief funds to hospitals and other healthcare providers. The funding will be used to support healthcare-related expenses or lost revenue attributable to COVID-19. The U.S. Department of Health and Human Services began distributing funds on April 10, 2020 to eligible providers in an effort to provide relief to both providers in areas heavily impacted by COVID-19 and those providers who are struggling to keep their doors open due to healthy patients delaying care and canceling elective services. On April 24, 2020, the Paycheck Protection Program and Health Care Enhancement Act was passed. This Act provides additional funding to replenish and supplement key programs under the CARES Act, including funds to health care providers for COVID-19 testing. On March 11, 2021, the American Rescue Plan Act (ARPA) was passed. This Act provides additional financial assistances for state and local governments, education, housing, food assistance, and additional grant programs.

The CARES Act and ARPA funding is a conditional contribution and accounted for as a refundable advance until conditions have been substantially met or explicitly waived by the grantor. Because the use of the funds is limited to the purposes stated in the terms and conditions, the contributions are grantor restricted. The Corporation reports restricted contributions, whose restrictions are met in the same period in which they are recognized (simultaneous release), as net assets without donor restrictions. Recognized revenue is reported as operating revenues in the statements of operations and changes in net assets.

NOTES TO FINANCIAL STATEMENTS, Continued July 31, 2023 and 2022

22. Coronavirus (COVID-19), Continued

In fiscal years 2020 through 2023, the Corporation received total grant stimulus funding of approximately \$98,016,000, of which approximately \$0 and \$14,993,000 was recognized as operating revenues in the statements of operations and changes in net assets for the years ended July 31, 2023 and 2022, respectively.

CARES Act and ARPA funding may be subject to audits. While the Corporation currently believes its use of the funds is in compliance with applicable terms and conditions, there is a possibility that payments could be recouped based on changes in reporting requirements or audit results.

On April 16, 2020, the Corporation received payments in the amount of approximately \$56,357,000 under the Accelerated and Advance Payment Program expansion as part of the CARES Act. The program provides emergency funding and addresses cash flow difficulties when there are disruptions in claims submission and/or claims processing. Centers for Medicare and Medicaid Services (CMS) expanded the program for all Medicare providers throughout the country. In October 2020, a Continuing Resolution was passed which allows providers to defer repayment of these funds for up to 29 months before interest starts accruing. The Corporation repaid the entire amount over the interest free period with final payment occurring in September 2022.

The State of Georgia utilized Coronavirus Relief Fund and ARPA monies to pay for and provide medical staffing to the Corporation to assist with the COVID-19 pandemic. The amounts paid on behalf of the Corporation approximated \$0 and \$10,184,000 for the years ended July 31, 2023 and 2022, respectively. These services were provided by individuals with specialized skills and would have been purchased if not provided. Therefore, these amounts qualify as contributed services and are included in other revenue and purchased services in the statements of operations and changes in net assets.



INDEPENDENT AUDITOR'S REPORT ON SUPPLEMENTAL INFORMATION

Board of Directors Phoebe Putney Memorial Hospital, Inc. Albany, Georgia

We have audited the financial statements of Phoebe Putney Memorial Hospital, Inc. as of and for the years ended July 31, 2023 and 2022 and our report thereon dated December 6, 2023, which expressed an unmodified opinion on those financial statements, appears on pages 1 to 3. Our audits were conducted for the purpose of forming an opinion on the financial statements as a whole. The information included in this report on pages 52 to 66, inclusive, which is the responsibility of management, is presented for purposes of additional analysis and is not a required part of the financial statements. Such information has not been subjected to the auditing procedures applied in the audits of the financial statements, and, accordingly, we do not express an opinion or provide any assurance on it.

Albany, Georgia December 6, 2023

raffin & Tucker, LLP

SERVICE TO THE COMMUNITY July 31, 2023

Phoebe Putney Memorial Hospital, Inc. (Corporation) is a not-for-profit health care organization that exists to serve the community. The Corporation opened in 1911 to serve the community by caring for the sick regardless of ability to pay. As a tax-exempt hospital, the Corporation has no stockholders or owners. All revenue after expenses is reinvested in our mission to care for the citizens of our community - into clinical care, health programs, state-of-the-art technology and facilities, research, and teaching and training of medical professionals now and for the future.

The Corporation operates as a charitable organization consistent with the requirements of Internal Revenue Code Section 501(c)(3) and the "community benefit standard" of IRS Revenue Ruling 69-545. The Corporation takes seriously its responsibility as the community's safety net hospital and has a strong record of meeting and exceeding the charitable care and the organizational and operational standards required for federal tax-exempt status. The Corporation demonstrates a continued and expanding commitment to meeting our mission and serving the citizens by providing community benefits. A community benefit is a planned, managed, organized, and measured approach to meeting identified community health needs, requiring a partnership between the healthcare organization and the community to benefit residents through programs and services that improve health status and quality of life.

The Corporation improves the health and well-being of Southwest Georgia through clinical services, education, research and partnerships that build health capacity in the community. The Corporation provides community benefits for every citizen in its service area as well as for the medically underserved. The Corporation conducts community needs assessments and pays close attention to the needs of low income and other vulnerable persons and the community at large. The Corporation often works with community groups to identify needs, strengthen existing community programs and plan newly needed services. It provides a wide-ranging array of community benefit services designed to improve community health and the health of individuals and to increase access to health care, in addition to providing free and discounted services to people who are uninsured and underinsured. The Corporation's excellence in community benefit programs was recognized by the prestigious Foster McGaw Prize awarded to the Corporation in 2003 for its broad-based outreach in building collaboratives that make measurable improvements in health status, expand access to care and build community capacity, so that patients receive care closest to their own neighborhoods. Drawing on a dynamic and flexible structure, the community benefit programs are designed to respond to assessed needs and are focused on upstream prevention.

As Southwest Georgia's leading provider of cost-effective, patient-centered health care, the Corporation is also the region's largest employer with more than 3,200 members of the Corporation caring for patients. The Corporation participates in the Medicare and Medicaid programs and is one of the leading providers of Medicaid services in Georgia.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

The following table summarizes the amounts of charges foregone (i.e., contractual adjustments) and estimates the losses incurred by the Corporation due to inadequate payments by these programs and for indigent/charity. This table does not include discounts offered by the Corporation under managed care and other agreements:

	Charges <u>Foregone</u>	Estimated <u>Unreimbursed Cost</u>
Medicare Medicaid Indigent/Charity	\$ 836,000,000 230,000,000 	\$ 276,000,000 76,000,000 51,000,000
	\$ 1,220,000,000	\$ 403,000,000

Indigent/Charity Care by County

The Corporation provided care to a total of 18,293 Indigent/Charity patients during 2023. These patients came from numerous counties throughout Georgia and surrounding states. The following table summarizes the amounts of charges foregone and estimates the losses incurred by the Corporation by county.

		Charges <u>Foregone</u>	Estimated Unreimbursed Cost	
Dougherty	\$	83,000,000	\$	27,000,000
Lee		14,000,000		5,000,000
Worth		10,000,000		3,000,000
Terrell		7,000,000		2,000,000
Mitchell		6,000,000		2,000,000
Sumter		6,000,000		2,000,000
Randolph		3,000,000		1,000,000
Baker		2,000,000		1,000,000
Calhoun		2,000,000		1,000,000
Colquitt		2,000,000		1,000,000
Crisp		2,000,000		1,000,000
Other Georgia		13,000,000		4,000,000
Out of State	: 	4,000,000		1,000,000
Total	\$	154,000,000	\$	51,000,000

SERVICE TO THE COMMUNITY, Continued July 31, 2023

The following is a summary of the community benefit activities and health improvement services offered by the Corporation and illustrates the activities and donations during fiscal year 2023.

I. Community Health Improvement Services

Community Health Education

The Corporation provided health education services that reached 9,611 individuals in 2023 at a cost of \$295,178. These services included the following free classes and seminars:

- Teen Pregnancy Prevention Education
- Teenage Parenting Classes (Network of Trust)
- CPR Training to Teachers
- Safe Sitter Classes
- Asthma & Epi-Pen Education
- Health Education at Summer Camps
- Breast Cancer Prevention Education
- Shop Talk discussions related to Prostate Cancer and Diabetes
- Various Cancer prevention lectures and presentations
- Presentations and Stakeholders meeting to address the Opioid Crisis
- A Men's and Women's Health Conference
- Albany Pink/Run-Walk

Men and Women's Health Conferences

The men's and women's conferences attracted a total of 569 participants. In June, the Men's Conference attracted 200 participants. The 2023 Men's Health Fair was a screen event that provided prostate cancer screening, blood pressure and glucose check, education on health wellness, and an information presentation with health events. The Women's Conference was held in October 2022 with a focus on breast, lung, and colorectal cancer. The total cost to the organization for both events was \$22,928.

Network of Trust

This is a nationally recognized program aimed at teen mothers to provide parenting skills, attempt to reduce repeat pregnancies, and complete high school. This program also includes a teen father program along with other teen programs. Internal evaluations show teens participating in the program are less likely to repeat a pregnancy prior to graduation. Network of Trust enrolled 19 teen parents (with zero repeat pregnancies) during the 2022/2023 school year at a cost of \$259,405. Program results demonstrate teens that graduated from the two-semester program are less likely to have a second pregnancy prior to age 21. Four of five Network of Trust seniors graduated in 2023. Network of Trust and the school nurse program provided teen pregnancy prevention programming, asthma and epi-pen education and conducted health education at summer camps.

See independent auditor's report on supplemental information.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

I. Community Health Improvement Services, Continued

B. Community Based Clinical Services

Flu Shots

The Corporation provides free flu shots to volunteers, students and homeless shelters. In 2023, the Corporation administered 54 flu shots at an unreimbursed cost of \$1,169.

Mammography

The Corporation provided 200 mammograms to the uninsured this year at a cost of \$28,000.

School Nurse Program

The Corporation places nurses in nineteen schools in its Primary Service Area with a goal of creating access to care for students and staff, assessing the health care status of each population represented, and effectively establishing referrals for all health care needs. Nurses conducted CPR training, Safe Sitter classes, teen pregnancy prevention education, asthma and epi-pen education and health education summer camps. During the 2022/2023 school year, the school nurse program covered approximately 12,103 student lives. This program operated at a cost of \$431,791 in 2023.

Nurse Family Partnership

The Nurse Family Partnership (NFP) is an evidence-based community health program that serves first time mothers who face major barriers to accessing resources and supports those who are in need to achieve the greatest health and wellness outcomes. To enroll in NFP, the applicant must be a woman who: Is pregnant with her first child; Is pregnant 28 weeks or less; Is eligible for Medicaid or WIC; and within the Corporation's primary service area. Moms enrolled in NFP benefit by getting the care and support they need in order to have a healthy pregnancy. The program is a home visitation program which enables families to develop a close relationship with the nurse who becomes a trusted resource they can rely on for advice on everything from safely caring for their child to taking steps to provide a stable, secure future for their new family. The nurse remains with the family until the child's 2nd birthday. In 2023, the NFP provided services to 60 first time mothers at a cost of \$233,333.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

I. Community Health Improvement Services, Continued

B. Community Based Clinical Services, Continued

Taking Time for Teens

Taking Time for Teens (T3) is a collaboration between Morehouse School of Medicine and Phoebe Putney Network of Trust Targeted population was youth aged 16-19 in Public Health District 8-2. Counties serviced with this program include: Dougherty, Lee, Worth, Terrell, Calhoun, Colquitt, Mitchell, Baker, Miller, Seminole and Early. The purpose of the funded project was to strengthen social and health systems to improve optimal adolescent health, reduce sexual risk behavior that leads to teen pregnancy, and increase positive youth behaviors known to protect against teen pregnancy. Through this program, 3,333 students were reached by implementing pre-approved Evidence Based Programs (EBPs) such as Love Notes, Too Good For Drugs, My Plan A, and SPORT Prevention Plus Wellness. In addition to providing health education to the students, each county formed a Youth Leadership Council (YLC) group. YLC is a team of students selected to serve as leaders in community or school projects.

Health Care Support Services

Although the Corporation anticipates possible reimbursement from various funding sources in FY2023, the Corporation wanted to highlight these life-saving benefits to the community.

The Light House

The Light House housing in Albany, GA provides a comforting and supportive haven for cancer patients and their families, offering a welcoming and nurturing environment during their challenging journey towards healing and recovery. It is designed to be a home away from home. The Light House affords each guest comfort, privacy, and state of the art accommodations for them and one family member. It's conveniently located across the street from the Phoebe Cancer Center and includes six bedrooms, each with a wheelchair accessible restroom and shower. There's a commons area, a large kitchen, two quiet rooms, a veranda, sunroom and screened-in porch. The Light House provides a comfortable home-like setting where qualified patients can relax between treatments or spend the night to avoid having to travel back and forth to their home. It's a place where patients and families find solace and a caring environment during their most difficult times. The Light House was built on love and faith by the philanthropy giving from the community, survivors, and local business owners. In , the Corporation spent \$22,835 on Light House facility maintenance.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

I. Community Health Improvement Services, Continued

Health Care Support Services, Continued

The Phoebe Wellness Center

The Phoebe Wellness and Survivorship Center is a beacon of hope and support for Cancer patients, survivors and thrivers. It offers a comprehensive range of services, programs, and resources aimed at empowering survivors to thrive beyond treatment and their cancer journey. This center provides a holistic approach to physical, emotional, and mental well-being, helping survivors regain their strength, find a sense of community, and embrace life after cancer. The Wellness Center offers a diverse array of services including educational programs, fitness classes, counseling referrals, and support groups, all tailored to meet the unique needs of survivors. It serves as a sanctuary for survivors to heal, connect, share similar experiences, and rediscover a fulfilling and vibrant life, post cancer, after diagnosis, treatment and throughout survivorship and surveillance. In 2023, the Corporation spent \$17,930 on the Phoebe Wellness and Survivorship Center.

Government Sponsored Eligibility Applications to the Poor and Needy

The Corporation contracts for eligibility on behalf of the poor and needy that may be eligible for Medicaid. In some cases, it can take up to two years to be deemed eligible. In 2023 the Corporation paid \$876,550 to process these applications with 884 receiving Medicaid benefits.

Financial Assistance Policy (FAP)

The Corporation will extend free or discounted care to eligible individuals for all urgent, emergent, or otherwise medically necessary services. Patients whose household income is at or below 200% of the Federal Poverty Guidelines are eligible for free care. Patients whose household income is between 201% and 400% of the Federal Poverty Guidelines qualify for discounted charges based on a sliding fee schedule in the FAP. Phoebe will not charge eligible individuals more for emergency or other medically necessary care than the Amount Generally Billed (AGB) to individuals who have insurance coverage, and is compliant with the requirements for a not-for-profit charitable corporation in accordance with Internal Revenue Service Regulation §1.501(r).

SERVICE TO THE COMMUNITY, Continued July 31, 2023

II. Health Professions Education

The Corporation recognizes that to continuously improve the Corporation's long-term value to our community and our customers, to encourage life-long learning among employees and to achieve a world-class employer status, it is in the Corporation's best interest to provide opportunities that will assist eligible employees in pursuing formal, healthcare related educational opportunities. The Corporation also provides non-employees financial support in pursuing healthcare related degrees. In fiscal year 2023, 1,126 students received clinical instruction from the Corporation's facilities at a total cost of \$1,901,151.

Nursing Students

In fiscal year 2023, the Corporation provided \$1,365,372 in clinical supervision and training to 852 nursing students. In 2021, the nursing clinical team added three full time employees for Academic Clinic Instructors to assist college nursing program supervisors and provided Simulation Lab instruction to all the nursing students.

Other Students

During fall 2022 and spring 2023, the Simulation Center trained medical residents in emergency response and labor and delivery measures. The medical residents attend training in the Simulation Center each quarter.

Simulation & Innovation Center

PPMH's technologically advanced Simulation & Innovation Center is the leading provider of nurse training and development in Southwest Georgia. The Simulation & Innovation Center features a state-of-the-art skills lab and simulators for labor & delivery, NICU, pediatrics, medsurg, surgery, trauma and critical care. Students participate in full patient codes on life-like mannequins that respond to a variety of conditions. What nurses experience in the Simulation & Innovation Center will mirror what one would experience on the floor. In 2023, the Simulation & Innovation Center provided various training to 9,013 participants.

Other Health Professional Education

The Corporation provided an additional \$535,779 in clinical supervision and training to pharmacy, pharmacy techs, and other allied health professionals providing clinical opportunities for 274 students.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

III. Subsidized Health Services

A. Other Subsidized Services

Inmate Care

The Corporation provides care to persons in jail for Dougherty County. In 2023 the Corporation provided \$923,036 of unreimbursed medical and drug treatment to 477 inmates.

Indigent Drug Pharmacy

Indigent Drug Pharmacy provides medication upon discharge to patients that are either indigent or uninsured. In 2023, the pharmacy dispensed 3,250 prescriptions to patients at a cost of \$123,971.

IV. Financial and In-Kind Support

In 2023, the Corporation provided \$537,463 in cash donations and in-kind support to non-profit organizations in Southwest Georgia. Listed are some highlights:

- Contributed \$85,863 in Forgone Rent to local non-profits
- Gave \$149,550 to Horizons Community Solutions to support cancer screenings
- Donated 4 properties with a market value of \$216,400 to Habitat for Humanity
- Purchased Zoll Defibrillator for EMS at a cost of \$26,928
- Flint River Fresh received a donation of \$25,550 to address food scarcity
- Gave \$30,716 to the United Way of Southwest Georgia.

V. Community Building Activities

A. Economic Development

The Corporation supports the Economic Development Commission of Dougherty County with funding to support improved employment and health coverage as a way to improve the overall health of the residents of the region.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

V. Community Building Activities, Continued

B. Workforce Development

The Southwest Georgia Region along with the nation is facing a crisis with a shortage of frontline healthcare staff. In an effort to address this shortage, Phoebe Putney has been an innovative leader in partnering with local academic institutions to develop program specific initiatives to address our workforce pipeline needs. Phoebe reached agreements with five institutions of higher learning and one career academy to support Phoebe's nursing and healthcare career infrastructure, with a total investment of \$487,437. Through various investments with our academic partners, Phoebe has enabled the nursing programs to increase student enrollment by providing funding for full and/or part-time faculty for each of the nursing programs. The additional funding of three full-time clinical educators located in the Simulation & Innovation Center has enabled nursing program partners to expand the hands-on clinical experience for students. The institutions of partnership are Albany Technical College, Albany State University, Andrew College and 4C Academy.

Simulation & Innovation Center

The Corporation's \$5.3 million dollar Simulation Plan became operational in 2021. It was built to train workers in a variety of healthcare roles and duplicates hospital environments exactly, including patient and operating rooms, intensive care units, and the emergency center. The following are some training highlights for 2023:

a. Workforce Development

Through various investments with our academic partners, the Corporation has enabled the nursing programs to increase student enrollment by providing funding for full and/or part-time faculty for each of the nursing programs, as well as for three full time clinical faculty who are located in the Simulation & Innovation Center.

b. ASU Summer Health and STEM Camp:

This camp will provide experiential learning opportunities to high school students in the areas of biology, chemistry/physics and biomedical/healthcare fields. Students will engage in scientific experimentation and demonstrations with ASU faculty in the aforementioned areas. Additionally, students will meet with keynote motivational speakers and personnel at PPMH for a tour of medical facilities.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

V. Community Building Activities, Continued

B. Workforce Development, Continued

Simulation & Innovation Center, Continued

c. SOWEGA-AHEC Pathway to Medicine:

SOWEGA-AHEC, in collaboration with AAPHC and the Phoebe Family Medicine Residency Program, created the Pathway to Med School Program to address the critical need for primary care physicians in Southwest Georgia. Knowing that students from rural communities are more likely to return to a rural area to practice and understanding the need to increase the pipeline of rural students enrolled in Georgia medical schools, it was determined that students from the 38-county region needed to become more competitive in the application process. This year, the Sim-Lab hosted 11 Pathways to Medicine Students and 15 UGA PharmD. In addition, they hosted 15 9th and 10th grade students interested in healthcare.

To determine how to make the students more competitive, AHEC polled the admissions committees from each of the medical schools in Georgia to determine what, beyond MCAT scores and GPA would increase their chances of being accepted. The overwhelming consensus was a much needed and significant structured clinical shadowing and medical research experience. The Albany based Pathway to Med School Program was structured accordingly as a 4-week residential experience to include 50 hours of clinical shadowing in a primary care setting and 75 hours of community-based research to include data collection, interpretation, and presentation.

Southwest Georgia is a medically underserved area (MUA) and by supporting the efforts of local aspiring medical students at the pre-med academic level, we can improve access to healthcare in our communities.

d. 4C Academy

The Simulation Center hosted the faculty from 4C to provide insight on training the center provides. Forty-five students attended hands-on training in the Simulation Center to motivate them to seek/attain a healthcare profession.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

V. Community Building Activities, Continued

B. Workforce Development, Continued

Simulation & Innovation Center, Continued

e. Young Doctors and Health Professions Program:

The Young Doctors and Health Professions Program is a STEM program designed to expose participants in grades 5-8 to the field of healthcare, while enhancing their competence in mathematics, science, and problem-solving. This group was hosted in the Simulation Center to receive an introduction to various medical devices and supply. They participated in hands on skills (such as listening to heart tones and respiration) to educate them on medical skills and careers. With the addition of the Phoebe Health Science Pathway which begins in 9th grade, the Simulation team has made a concerted effort to reach middle school students to increase their interest in a healthcare career.

f. UGA PharmD/ASU/AHEC Camp:

The UGA School of Pharmacy, Albany State University, and SOWEGA AHEC partnered to host a free healthcare career explorations overnight camp for middle school students from Southwest Georgia in order to raise awareness about the area's breadth of training, education, and job opportunities in the following areas: Nursing, Health Sciences (Dental Hygiene, Sonography, Occupational Therapy, Radiology, etc.), Human Performance, Pharmacy, Pharmaceutical Sciences, Medicine, and more. The participants came to the Simulation Center and observed a cardiac arrest simulation, as well as participated in hands on skills and training to increase their knowledge and interest in the nursing profession.

g. Turner Job Corp CNA Students:

Students from Turner Job Corp spent time in the Simulation Center learning about health career opportunities at Phoebe and to participate in hands on training with the skills mannequins. Although there is a definite need within our organization for CNAs, we also sought to inform them of funding available for employees to return to school to further their education. Many students were not aware that the hospital hires CNAs and were interested in job opportunities as well as in the funding provided to Phoebe employees.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

V. Community Building Activities, Continued

B. Workforce Development, Continued

Simulation & Innovation Center, Continued

Colony Bank Leadership Academy:

The Colony Bank Leadership Academy aims to encourage high school juniors to recognize their own potential and develop their leadership skills. As part of the curricula, this group attended a day in the Simulation Center to participate in hands on skills (such as listening to heart tones and respirations) to educate them on medical skills and careers in hopes of encouraging them to seek a career in healthcare.

i. Junior Leadership Lee:

Junior Leadership Lee County draws together rising high school sophomores, juniors, and seniors who are deeply committed to our future and empowers them with the essential knowledge about every element of our community – from government, healthcare, and education to news, history, and charity. As part of the curricula, this group attended a day in the Simulation Center to participate in hands on skills (such as listening to heart tones and respirations) to educate them on medical skills and careers in hopes of encouraging them to seek a career in healthcare. Dr. Tracy Suber facilitated their session regarding communication.

Mini-Simulation User Network (SUN) Conference:

The Simulation Center hosted a free Mini-SUN Conference, sponsored by Laerdal, for 50 nurse educators from around the state of Georgia. The agenda covered critical issues in simulation-based training and education – all of which related to producing better and higher quality learning output to shape the best healthcare workforce possible. There was special emphasis on Healthcare and Obstetric Emergencies, EMS, Virtual Simulation, and Health Equity.

k. Boys & Girls Club of Albany:

The mission of the Boys & Girls Club is to provide a safe environment for kids to grow and thrive, deliver engaging programs focused on academics, health and leadership, and offer trained staff who guide, coach, and motivate kids to be successful. The Boys & Girls Club of Albany visited the Simulation Center to learn more about healthcare careers and participate in hands on training.

See independent auditor's report on supplemental information.

SERVICE TO THE COMMUNITY, Continued July 31, 2023

V. Community Building Activities, Continued

C. Coalition Building

In honor of Martin Luther King, Jr. Day, 33 Phoebe employees participated in the January 15, 2023 MLK Day of Service. Phoebe allowed staff to volunteer and remain on the clock for the day of service, located at the 5th Avenue community garden. Phoebe has monetarily supported the community garden since its inception. The volunteer cost of the MLK Day of Service was \$4,855.

The Corporation incurred \$10,126 in dedicated staff to operate the community benefit programs. The Corporation also provided \$49,005 in data management and community dashboard that displays over 180 community health indicators on our website:

http://www.phoebehealth.com/health-matters/building-healthy-communities

SERVICE TO THE COMMUNITY, Continued July 31, 2023

Summary

	<u>2023</u>
Community Health Improvement Services: Community Health Education	\$ 295,178
Community Based Clinical Services	696,627
Healthcare Support Services	917,315
riculticare Support Services	317,313
Total community health improvement services	1,909,120
Health Professions Education:	
Nurses/nursing students	1,365,372
Other health professional education	535,779
Total health professional education	1,901,151
Subsidized Health Services:	
Other subsidized health services	1,047,007
Total subsidized health services	1,047,007
Financial and In-Kind Support:	
Cash donations	238,444
In-kind donations	537,463
Total financial and in-kind support	775,907
Community Building Activities:	
Workforce development	487,437
Economic development	3,000
Coalition Building	4,855
Total community building activities	495,292
Community Benefits Operations:	
Dedicated staff and other resources	59,131
Total community benefit operations	59,131

SERVICE TO THE COMMUNITY, Continued July 31, 2023

Summary, Continued

		<u>2023</u>
Other:		
Traditional charity care - estimated unreimbursed		
cost of charity services	\$	51,000,000
Unpaid cost of Medicare services - estimated		
unreimbursed cost of Medicare services		276,000,000
Unpaid cost of Medicaid services - estimated		
unreimbursed cost of Medicaid services		76,000,000
Total other	:=	403,000,000
Total summary	\$	409.187.608
i otal outliniary	N-161=	

This report has been prepared in accordance with the community benefit reporting guidelines established by Catholic Health Association (CHA) and VHA. The Internal Revenue Services' requirements for reporting community benefits are different than the guidelines under which this report has been prepared.



INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

Board of Directors Phoebe Putney Memorial Hospital, Inc. Albany, Georgia

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Phoebe Putney Memorial Hospital, Inc. (Corporation), which comprise the balance sheet as of July 31, 2023, and the related statements of operations and changes in net assets and cash flows for the year then ended, and the related notes to the financial statements, and have issued our report thereon dated December 6, 2023.

Report on Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered the Corporation's internal control over financial reporting (internal control) as a basis for designing audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Corporation's internal control. Accordingly, we do not express an opinion on the effectiveness of the Corporation's internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses or significant deficiencies may exist that were not identified.

Continued

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Let's Think Together.

Report on Compliance and Other Matters

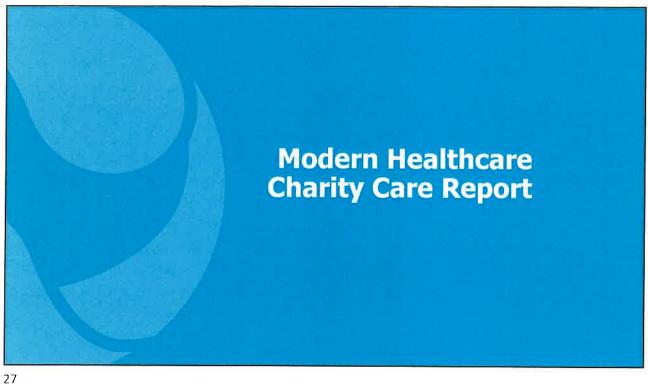
As part of obtaining reasonable assurance about whether the Corporation's financial statements are free from material misstatement, we performed tests of its compliance with the certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the financial statements. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

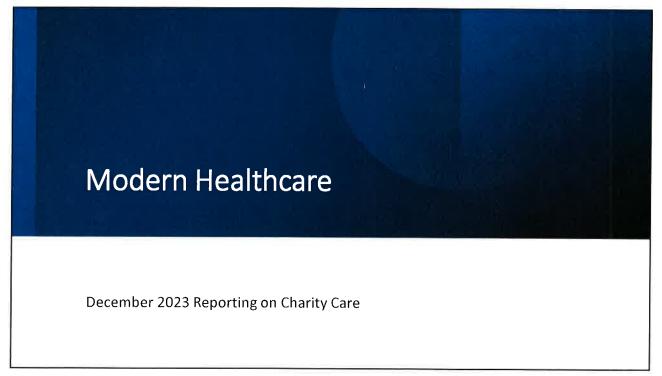
Purpose of this Report

raffin to Tucker, LLP

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Corporation's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Corporation's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Albany, Georgia December 6, 2023





Modern Healthcare

- Modern Healthcare is the industry's leading source of healthcare business and policy news, research and information. We report on important healthcare events and trends, as they happen, through our print magazine, websites, e-newsletters, mobile products and events.
- Our readers use that information to make informed business decisions and lead their organizations to success. It's for this reason that Modern Healthcare magazine is ranked No.
 1 in readership among healthcare executives and deemed a "must-read" by the who's who in healthcare.
- Modern Healthcare's staff of reporters and editors is experienced and uncompromising. We
 ensure readers get the news they need the instant it happens. Modern Healthcare won
 numerous awards for journalistic excellence including several NIHCM Foundation Health Care
 Print Journalism Awards, Peter Lisagor Awards for Exemplary Journalism, and multiple
 national and regional Azbee Awards from the American Society of Business Publication
 Editors.

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BY THE NUMBERS

MOST REPORTED CHARITY CARE

As a percentage of operating expenses for small, medium and large healthcare systems that reported for fiscal 2022 by Sept. 30

TOP SMALL HEALTHCARE SYSTEMS - LESS THAN \$1 BILLION IN TOTAL REVENUE

	(\$ IN THOUSANDS)			OPERATING EXPENSES			
SYSTEM	LOCATION	2020	2021	2022	2020	2021	2022
Chicago Sinai and affiliates	Chicago	\$43,397	\$45,699	\$52,618	8.81%	8.87%	8.8%
Phoebe Putney Health System	Albany, Ga.	29,000	41,000	63,000	3.63	4.49	6.61
University Health	Kansas City, Mo.	96,740	89,430	45,970	14.54	12.11	6.02
SGMC Health	Valdosta, Ga.	17,670	21,388	28,222	4.56	4.69	5.85
Southwell Obligated Group	Tifton, Ga.	24,512	25,071	24,278	5.75	5.71	5.21

For more information on the date used to compile these charts by Marritt Research Services, an investoricels Company, contectTim Hadiey, senior vice prosident.
Introduction of the Marritt Research Services, a date analytics company owned by Investoricele.

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*** Phoebe's reported numbers in MH are coming from our Audited Financial Statements



BY THE NUMBERS

MOST REPORTED CHARITY CARE

As a percentage of operating expenses for small, medium and large healthcare systems that reported

TOP LARGE HEALTHCARE SYSTEMS - \$3 BILLION IN TOTAL REVENUE OR HIGHER

		(\$ IN THOUSANDS)			OPERATING EXPENSES		
SYSTEM	LOCATION	2020	2021	2022	2020	2021	2022
NYC Health + Hospitals	New York	\$494,553	\$581,637	\$748,018	5,42%	5.30%	6.85%
Wellster Health System and affiliates	Marietta, Ga	329,120	309,795	272,326	8 90	7.68	8.11
Northside Hospital and subsidiaries	Atlanta	250,964	277,514	325,154	5 61	5.45	5.77
Houston Methodist	Houston	345,669	414,060	356,565	7,05	7.14	5.66
Memorial Hermann Health System	Houston	302,262	365,095	372,577	5.38	5.94	5,33

TOP MEDIUM-SIZED HEALTHCARE SYSTEMS-\$1 BILLION TO \$3 BILLION IN TOTAL REVENUE

		CHARITY CARE (\$ IN THOUSANDS)			CHARITY CARE AS A % OF OPERATING EXPENSES		
SYSTEM	LOCATION	2020	2021	2022	2020	2021	2022
Temple University Health System	Philadelphia	\$231,200	\$247,396	\$240,941	10.92%	10.97%	9.96%
Erlanger Health System	Chattanooga, Tenn.	70,144	69,462	80,796	6.68	6.67	7.10
Methodist Health System	Dellas	129,566	134,494	137,660	7.79	7.09	6.81
McLeod Health	Florence, S.C.	62,331	66,507	83,702	5,10	4.84	5.63
Methodist Le Bonheur Healthcare and affiliates	Memphis, Tenn,	106,646	97,278	113,779	5.66	5.02	5.61

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Phoebe Putney Health System, Inc.

POLICY TITLE:	Financial Assistance Program
ENTITY:	DDMW/DSWC/DW/MC/DDG

Approved by: PPMH/PSMC/PWMC/PPG Board of Directors Review Period: 1 Year
Contact Information: VP, Revenue Cycle Effective Date: 5-15-2016 Review Date: 10-25-2023

<u>SCOPE</u>: This Policy applies to Phoebe Putney Health System (PPHS) hospital facilities and Phoebe Physician Group (PPG) providers providing care within PPHS facilities.

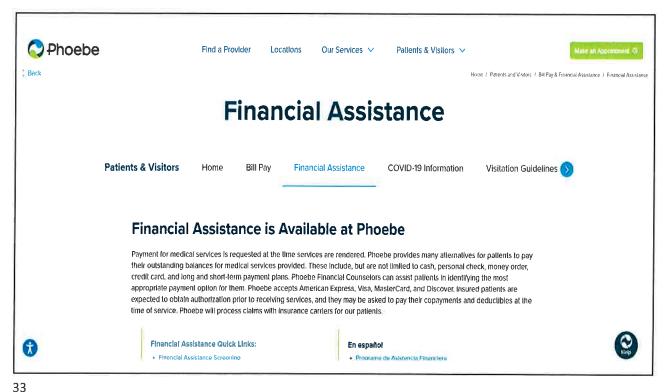
<u>PURPOSE</u>: PPHS as a not-for-profit charitable corporation is committed to fulfilling its charitable mission of each hospital by providing high quality medical care to all patients in their service areas, regardless of their financial situation.

POLICY: PPHS hospitals and PPG physicians shall provide financial assistance according to the PPHS Financial Assistance Program (FAP) policy for persons who have healthcare needs and are uninsured or under-insured, and otherwise unable to pey for medically necessary care based on their individual financial situation. Based on financial need, either reduced payments or free care may be available. The Financial Assistance Program is administered by the Revenue Cycle of each PPHS hospital and PPG, with authority and approval from the PPHS Board of Directors.

DEFINITIONS

Amounts Generally Billed (AGB) means the amounts generally billed for emergency or other medically necessary care to individuals who have insurance covering such care, determined in accordance with § 1.501(r)-5(b). AGB is determined by dividing the sum of claims allowed by health insurance during the previous fiscal year, by Medicare fee-for-service and all private health insurance, including payments and allowed amounts received from beneficiaries and insured patients, by the sum of the associated gross charges for those claims.

<u>Applicant</u>: Applicant may include the patient, the guarantor of a patient's financial account, or a designated patient's representative such as a legal guardian.



-

Financial Assistance Quick Links:

- Financial Assistance Screening
- Financial Assistance Application
- FAQ: Financial Assistance
- Financial Assistance Policy
- Plain Language SummaryBilling & Collections Policy
- Price Estimates

En español

- Programa de Asistencia Financiera
- Aplicación Para Asistencia Financiera
- Factura y Recaudación

Surprise Billing

Notices By Language

Private or Self Pay Patients

Uninsured patients are patients who have no health insurance or third-party payer source to assist with the payment of their hospital bill. Patients who do not have insurance are requested to pay in full at the time of service for inpatient and outpatient treatments. Those who are unable to pay will be referred to a Phoebe Financial Counselor who can help in making financial arrangements for the balance of charges. These patients may be eligible for prompt pay discounts, other discounts or free/charity care.

Free and Charlty Care

Phoebe is a not-for-profit healthcare organization that treats patients who come to us for medically necessary care, regardless of ability to pay. We offer free or discounted care and catastrophic discounts to eligible patients who are unable to pay their bills regardless of insurance status.

Phoebe Financial Assistance – Patients can apply for free or reduced-cost care before medically necessary services are rendered. Patients can apply at the hospital or by making an appointment with a representative at 229-312-4220 or toll free 1-866-514-0015.

[Frequently Asked Questions]

- Free care is available to qualified patients whose family income is at or below 125 percent of the Federal Poverty Level.
- Charity or discounted fees are available to qualified patients whose family income is between 126 and 200 percent of the federal poverty level.
- Catastrophic discount is available to qualified patients whose bill exceeds 25 percent of their gross annual income. The
 amount of the discount varies between 25 and 100 percent of the patient's portion of the bill.

Requesting Financial Assistance

To be considered for financial assistance, the patient (or their family representative) must complete an application and provide information that supports their financial need.



Financial Assistance Screening

Medical bills are often an unexpected expense, but financial assistance is available to help many who may qualify. Phoebe has made applying for assistance easier than ever with the MAPS-Clear portal!



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[Financial Assistance Application]

When Phoebe reviews the application, we consider:

- Whether all means of payment such as private Insurance coverage, or coverage through Medicare, Medicald, or other government programs – have been exhausted.
- . The patient's family income.
- · Other circumstances or resources that may affect the patient's ability to pay for care,
- Whether the patient lives in a community served by Phoebe, and if the necessary care is not available in the patient's community.

Payment Plans Patient account balances are due upon receipt. Patients may elect to make payment arrangements for their hospital bill. The payment plan must be agreed upon before the Phoebe Business Office can accept payment arrangements that allow patients to pay their hospital bills over time. These arrangements are interest-free for patients who meet their monthly responsibilities.

Collections Accounts are considered delinquent after 120 days of inactivity on the part of the patient to remit payment or to contact a Financial Counselor or the Business Office to make payment arrangements or apply for assistance.

Phoebe Facilities Included in Financial Assistant Policy:

- Phoebe Putney Memorial Hospital, Main Campus
- Phoebe Putney Memorial Hospital, North Campus
- Phoebe Sumter Medical Center
- Phoebe Worth Medical Center

- Phoebe Physicians Emergency Medicine
- Phoebe Physiclans Hematology/Oncology
- Phoebe Home Health

For Emergent, Medically Necessary Services Including:

- Behavloral Health
- Cancer Care
- Diagnostics
- Emergency Care
 Gastroenterology
 Heart and Vascular
- Inpatient Care

- Orthopaedics Stroke Treatment
- Surgery
- Urgent Care
- Women's and Children's
- Wound Care

Amount Generally Billed

Amounts Generally Billed (AGB) means the amounts generally billed for emergency or other medically necessary care to individuals who have insurance covering such care, determined in accordance with §1.501(r)-5(b). AGB is determined by dividing the sum of claims paid the previous fiscal year by Medicare fee-for-service and all private health insurance, including payments received from beneficiarles and insured patients, by the sum of the associated gross charges for those claims. In addition, you will never be required to make advanced payment or other payment arrangements in order to receive emergency services.

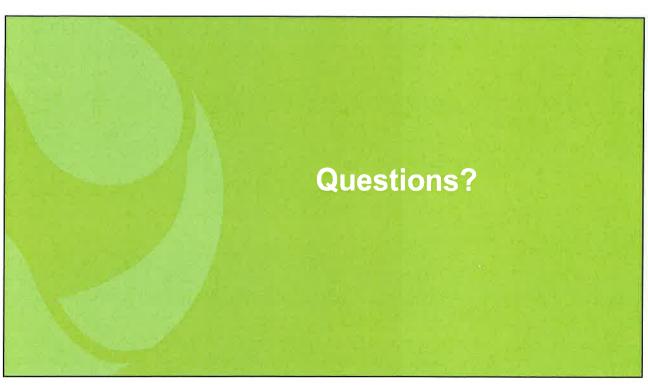
Patients who need assistance should call the Phoebe Financial Counseling Department at 229-312-4220 or toil free 1-866-514-0015. You can also view the Financial Assistance Policy here and for more information.

You may also like:

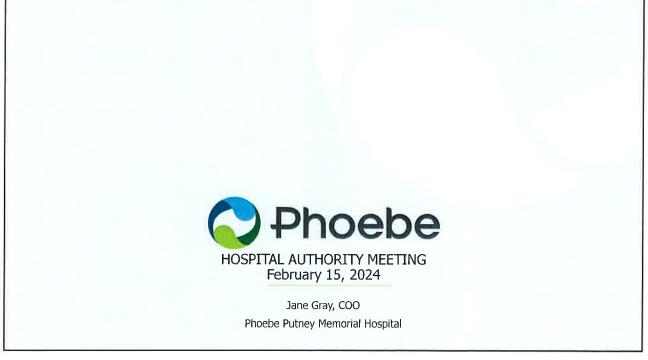


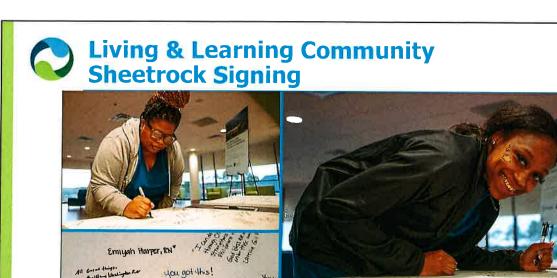
Pricing Transparency / Cost Estimate

in order to deliver a full range of high-quality healthcare services, our organization must be financially strong Estimate the cost of your care and learn more about our pricing philosophy.









We're leaving our mark on the Phoebe Living & Learning Community. During the last week in January, members of the Phoebe Family left their signatures and inspiring messages on wall panels that will be used in the new facility, which will soon be home to the ATC nursing school.

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NICU Team Recognized

In January, Phoebe's NICU team was recognized at the Georgia Hospital Association Patient Safety & Quality Summit for their commitment to patient safety. They received:

- 1st place Patient Safety and Quality
 Award for hospitals with 300 + beds for their Golden Hour Project.
- 3rd place Josh Nahum Special Achievement Award for Infection Prevention & Control for a project to reduce ventilator-acquired pneumonia.

We congratulate the entire NICU team and thank them for all they do to care for the premature babies throughout our region.



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MLK Day of Service

We had a wonderful Day of Service to celebrate the Martin Luther King, Jr. holiday. We handed out 600 bags of fresh produce to people in need. We also hosted an MLK Day ceremony that included an inspiring message from PPMH Board Chairman Marvin Laster and awesome music from the Saints of God House of Worship Choir.







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YouthBuild Tour



YouthBuild USA is helping local at-risk teenagers finish their education and start a career in construction.

We were excited to partner with both YouthBuild and Hoar Construction to give a tour of our Trauma & Critical Care Tower – allowing the students to see what it's like to work on a major construction site.







Scott Steiner
President & CEO
Phoebe Putney Health System

Welcome, Dr. Redmon!

I am excited to welcome Dr. Estrellita Redmon to the Phoebe Family as the new President of Phoebe Physicians Group. She will begin in that role leading our outstanding team of providers on January 29,

Dr. Redmon earned her undergraduate degree from Florida A&M University before attending the University of Florida College of Medicine and completing her residency in internal medicine at the University of Virginia affiliated hospitals. After working as a primary care physician in several Florida communities, Dr. Redmon began to focus on healthcare administration and earned an MBA from the University of Florida. Even as her career as an administrator progressed, Dr. Redmon has maintained her board certification as an internal medicine physician. For the last nine years, she has worked at Ascension Healthcare in the Florida market in clinical and operational roles, guiding more than 900 providers in a large region stretching from northeast Florida to south Alabama and including nine hospitals.

Dr. Redmon is an active community servant and a published author, having written a novel called "The Heart Always Knows" about a physician who dedicates himself to caring for residents of his rural hometown.

As we welcome Dr. Redmon, we say farewell to Dr. Lakhanpal who is retiring at the end of the year. We thank him for, his 18 years of service to Phoebe and his exceptional leadership that has helped Phoebe Physicians grow and thrive during his nine years as President.



Estrellita Redmon, MD President Phoebe Physicians

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Neighborhood Revitalization Focus Group



Phoebe is working with the City of Albany to create a revitalization plan for the neighborhood around our main campus. Georgia Tech planning experts were onsite for two days in January holding small focus groups to get suggestions housing options and overall improvements. Thank you to the over 50 members of the Phoebe Family participated.



Facilities Update



LTACH (Long Term Acute Care Hospital) construction near completion, first patient in March



Living & Learning Center on track for Fall
Semester 2024

• Registration Goal- 200



EC/ICU/NICU
Expansion on time and on budget for October of 2024

 Phase 2 of 3 chilled water project completed

First Floor Windows

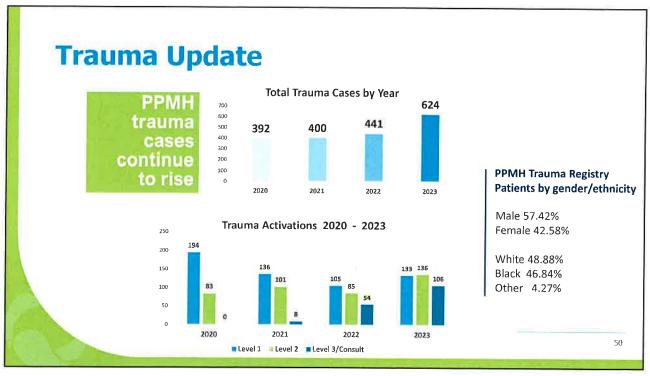


City sewer project on Jefferson St. continues to the next phase, detour still in effect, but open access to all Phoebe entrances

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Progress on Living & Learning Community First Floor Drywall Progress on Living & Learning Community First Floor Drywall











Performance Improvement and Patient Safety Process:

Event Reporting & Review

Events are identified through the trauma registry, audit filters, reported on rounds, M&M, Private reporting, registry surveillance, etc.

Events from all phases of care reviewed – from pre-hospital to discharge.

Events are subjected to primary, secondary, tertiary and committee review (systems or peer) where indicated.



Events are closed where appropriate, or a loop closure plan with corrective action is developed.

The trauma PIPS program monitors loop closure and corrective actions and develops strategies for sustained improvement measured over time.

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PPMH Trauma Services Current State

Trauma surgeons – approved 2 new FTEs to support acute care surgery model

Trauma/Surgical Critical Care Mohammad Choudhary, MD, FACS to begin March 30, 2024.

Actively recruiting an additional Trauma/Surgical Critical Care Surgeon

Ortho NP hired

Trauma Service Line Coordinator hired

Recruiting an in-house FTE Trauma Registrar

PARTNERSHIPS

- Cardiff Model
- Council on Aging
- Network of Trust
- Opioid Prevention
- CPR / AED









